

# ScanX Swift View 2.0

XPS07.2A...



EN-US Installation and Operating Instructions



**Rx**Only





# Contents



## Important information

<b>1</b>	<b>About this document</b>	3
1.1	Warnings and symbols	3
1.2	Copyright information	4
<b>2</b>	<b>Safety</b>	4
2.1	Unauthorized modification	4
2.2	Intended use (FDA)	4
2.3	General safety information	4
2.4	Specialist personnel	5
2.5	Protection from electric shock	5
2.6	FCC note	6
2.7	ISED Statement	6
2.8	Essential performance characteristics	7
2.9	Notification requirement of serious incidents	7
2.10	Only use genuine parts	7
2.11	Transport	7
2.12	Disposal	7
2.13	Protection from cybersecurity threats	8



## Product description

<b>3</b>	<b>Overview</b>	9
3.1	Scope of delivery	10
3.2	Accessories	10
3.3	Optional items	10
3.4	Consumables	10
3.5	Wear parts and spare parts	11
<b>4</b>	<b>Technical data</b>	12
4.1	Phosphor storage plate scanner (XPS07.2A...)	12
4.2	Phosphor storage plate	15
4.3	Barrier envelope	16
4.4	Model identification plate	17
4.5	Conformity assessment	17
4.6	Simplified declaration of conformity	17
<b>5</b>	<b>Function</b>	18

5.1	Phosphor storage plate scanner	18
5.2	Phosphor storage plate	19
5.3	Barrier envelope	20
5.4	Dust cover	20
5.5	Holder for plate guides	20



## Installation

<b>6</b>	<b>Requirements</b>	21
6.1	Installation/setup room	21
6.2	System requirements	21
6.3	Monitor	21
<b>7</b>	<b>Installation</b>	21
7.1	Setting up the unit	21
7.2	Electrical connection	22
7.3	Connecting the unit to the network	23
<b>8</b>	<b>Commissioning and first start-up</b>	25
8.1	Configuring the network	25
8.2	Configuring WLAN on the unit	26
8.3	Configuring the unit	26
8.4	Security settings	26
8.5	Testing the device	27
8.6	X-ray unit settings	28
8.7	Commissioning tests	28



## Usage

<b>9</b>	<b>Operating the touch screen</b>	30
9.1	Calling up messages on the touch screen	30
<b>10</b>	<b>Correct use of phosphor storage plates</b>	31
<b>11</b>	<b>Operation</b>	32
11.1	Switch the device on	32
11.2	Replacing the plate guide	33
11.3	X-ray	34
11.4	Scanning image data via a computer without SmartScan	37
11.5	Scanning image data via a computer with SmartScan	38

- 11.6 Scanning image data via the touch screen on the unit . . . . . 39
- 11.7 Erasing the phosphor storage plate . . . . . 40
- 11.8 Switching the unit off . . . . . 41
- 12 Cleaning and disinfection . . . . . 42**
  - 12.1 Phosphor storage plate scanner . . . . . 42
  - 12.2 Barrier envelope . . . . . 42
  - 12.3 Phosphor storage plate . . . . . 42
  - 12.4 Dust cover . . . . . 43
- 13 Maintenance . . . . . 44**
  - 13.1 Recommended maintenance schedule . . . . . 44



## Troubleshooting

- 14 Tips for operators and service technicians . . . . . 45**
  - 14.1 Poor X-ray image . . . . . 45
  - 14.2 Software error . . . . . 49
  - 14.3 Fault on the unit . . . . . 50
  - 14.4 Error messages on the touch screen . . . . . 53



## Appendix

- 15 Scanning times . . . . . 56**
- 16 File sizes (uncompressed) . . . . . 57**
- 17 Handover record . . . . . 58**

# Important information

## 1 About this document

These installation and operating instructions are an integral part of the unit.



Air Techniques shall not be held liable and offers no guarantees of the safe and smooth operation of this unit if you fail to comply with notes and instructions contained in these Installation and Operating Instructions.

The German version of the installation and operating instructions is the original manual. All other languages are translations of the original manual. These operating instructions apply to: ScanX Swift View 2.0, Article number: G8900 (2144100810 / XPS07.2A1)

### 1.1 Warnings and symbols

#### Warnings

The warning notes in this document highlight possible injury to persons or damage to machinery.

They are marked with the following warning symbols:



General warning symbol

The warnings are structured as follows:



#### SIGNAL WORD

##### Description of type and source of danger

Here you will find the possible consequences of ignoring the warning

- Follow these measures to avoid the danger.

The signal word differentiates between different levels of danger:

- **DANGER**  
Direct danger of severe injury or death
- **WARNING**  
Possible danger of severe injury or death
- **CAUTION**  
Risk of minor injuries
- **NOTICE**  
Risk of extensive material/property damage

#### Miscellaneous symbols

These symbols are used in the document and on or in the unit:



Note, e.g. specific instructions regarding the efficient use of the unit.



Part number



Serial number



Medical device



Batch name



Health Industry Bar Code (HIBC)



Model number



CE mark



Manufacturer



Distributor



Date of manufacture



Dispose of correctly in accordance with EU Directive 2012/19/EU (WEEE).



Take note of the accompanying electronic documents.



Refer to Operating Instructions.



Wear hand protection.



Disconnect all power from the unit.



Do not reuse



DC current



Non-ionizing electro-magnetic radiation



Warning – risk of dangerous electric voltages



Warning - laser beams



This way up / store and transport in an upright position



Keep dry



Stacking limits



Lower and upper humidity limits



Lower and upper temperature limits



Lower and upper atmospheric pressure limits



Fragile, handle with care



Keep away from sunlight during storage

## 1.2 Copyright information

All electronic drawings, processes, names, software, and appliances mentioned here are protected under copyright.

Printing or copying these Installation and Operating Instructions, including excerpts thereof, may only be carried out with the written approval of Air Techniques.

## 2 Safety

The unit has been developed and designed appropriately such that hazards are largely excluded if the unit is used in accordance with its Normal Use.

Despite this, the following residual risks can remain:

- Personal injury due to incorrect use/misuse
- Personal injury due to mechanical effects
- Personal injury due to electric shock
- Personal injury due to radiation
- Personal injury due to fire
- Personal injury due to thermal effects to skin
- Personal injury due to lack of hygiene, e.g. infection

### 2.1 Unauthorized modification

Pursuant to Part 15.21 of the FCC rules, any changes or modifications to this equipment not expressly approved by the manufacturer may cause, harmful interference and void the FCC authorization to operate this equipment.

### 2.2 Intended use (FDA)

#### ScanX Swift View 2.0 - XPS07.2A...

##### *Indications for use*

The ScanX Swift View 2.0 is intended to be used for scanning and processing digital images exposed on Phosphor Storage Plates (PSPs) in dental applications.

##### **Barrier envelope**

Disposable Barrier Envelopes are intended to be used as a disposable barrier for Air Techniques Phosphor Storage Plates. This device is non-sterile and intended for single patient use only.

### 2.3 General safety information

The sale or prescription of this device by a medical practitioner is subject to the restrictions of the applicable Federal Acts. The device may be used only under permanent supervision by a dentist or licensed medical practitioner.

**Rx<sub>only</sub>** Caution: By virtue of Federal Law, the device may only be sold to dentists or bought on behalf of a dentist.

- Always comply with the specifications of all guidelines, laws, and other rules and regulations applicable at the site of operation for the operation of this unit.
- Check the function and condition of the unit prior to every use.
- Do not convert or modify the unit.
- Comply with the specifications of the Installation and Operating Instructions.
- The Installation and Operating Instructions must be accessible to all operators of the unit at all times.

## 2.4 Specialist personnel

### Operation

Persons who operate the units must ensure safe and correct handling based on their training and knowledge.

- Instruct or have every user instructed in handling the unit.

### Installation and repairs

- Installation, readjustments, alterations, upgrades and repairs must be carried out by the manufacturer or by qualified personnel specifically approved and authorized by the manufacturer.

## 2.5 Protection from electric shock

- Comply with all the relevant electrical safety regulations when working on the unit.
- Never touch the patient and unshielded plug connections or metallic parts of the device at the same time.
- Replace damaged cables or plugs immediately.

### Comply with the EMC rules concerning medical devices

- The unit is intended for use in professional healthcare facilities (in accordance with IEC 60601-1-2). If the unit is operated in any other environment, potential effects on the electromagnetic compatibility must be taken into account.
- Do not operate the unit in the vicinity of HF surgical instruments or MRT equipment.
- Maintain a minimum distance of at least 30 cm between the unit and other electronic devices.
- Note that cable lengths and cable extensions have effects on electromagnetic compatibility.

No maintenance measures are required to maintain the basic EMC safety.



#### NOTICE

##### **Negative effects on the EMC due to non-authorized accessories**

- › Use only Air Techniques accessories or accessories approved by Air Techniques.
- › Using any other accessories may result in increased electromagnetic interference emissions or the unit having reduced electromagnetic immunity, leading to an erroneous operation mode.



#### NOTICE

##### **Erroneous operation mode due to use immediately adjacent to other devices or with other stacked devices**

- › Do not stack the unit together with other devices.
- › If this is unavoidable, the unit and other devices should be monitored in order to ensure that they are working correctly.



#### NOTICE

##### **Reduced performance features due to insufficient distance between unit and mobile HF communication devices**

- › Keep at least 30 cm distance between the unit (including parts and cables of the unit) and mobile HF communication devices (wireless units) (including their accessories such as antenna cables and external antennas).

## 2.6 FCC note

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

1. Reorient or relocate the receiving antenna.
2. Increase the separation between the equipment and receiver.
3. Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
4. Consult the dealer or an experienced radio/TV technician for help.

### Module Compliance FCC

The device contains the RFID module with the following ID:

- FCC ID: 2ATTE-2144100082
- IC ID: 25412-2144100082

This module has been tested and found to comply with the following requirements for Modular Approval.

- Part 15.225 - Operation within the band 13.110 - 14.010 MHz.
- Part 2.1046 - Measurements required: RF power output

## Antennas

This radio transmitter has been approved by the FCC and ISED to operate with the antenna types listed below with the maximum permissible gain indicated.

Antenna types not included in this list, having a gain greater than the maximum gain indicated for that type, are strictly prohibited for use with this device.

Radio	Antenna Type	Frequency
NFC	Loop	13,56 MHz

## RF exposure statement

1. This Transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.
2. This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body.

## 2.7 ISED Statement

### EN:

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- This device may not cause interference.
- This device must accept any interference, including interference that may cause undesired operation of the device.

### FR:

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

- l'appareil ne doit pas produire de brouillage, et
- l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.



## RF exposure statement

### EN:

Caution: Exposure to Radio Frequency Radiation

1. To comply with the Canadian RF exposure compliance requirements, this device and its antenna must not be co-located or operating in conjunction with any other antenna or transmitter.
2. To comply with RSS 102 RF exposure compliance requirements, a separation distance of at least 20 cm must be maintained between the antenna of this device and all persons.

### FR:

Attention: exposition au rayonnement radiofréquence

1. Pour se conformer aux exigences de conformité RF canadienne l'exposition, cet appareil et son antenne ne doivent pas être co-localisés ou fonctionnant en conjonction avec une autre antenne ou transmetteur.
2. Pour se conformer aux exigences de conformité CNR 102 RF exposition, une distance de séparation d'au moins 20 cm doit être maintenue entre l'antenne de cet appareil et toutes les personnes.

## 2.8 Essential performance characteristics

The ScanX Swift View 2.0 unit does not have any essential performance characteristics as set out in IEC 60601-1 (EN 60601-1) section 4.3.

The unit meets the requirements according to IEC 60601-1.

The unit meets the requirements set out in IEC 60601-1-2:2014 + A1:2020.

## 2.9 Notification requirement of serious incidents

The operator/patient has to report any serious incident related the product to the manufacturer and the competent authority of the Member State, in which the operator and/or patient is established/resident.

## 2.10 Only use genuine parts

1. Only use accessories and optional items specified or approved by Air Techniques.
2. Only use original working parts and spare parts.



Air Techniques accepts no liability for damage resulting from the use of non-approved accessories, optional items or any parts other than original spare and wear parts.

The use of non-approved accessories, optional items or non-genuine wear parts / replacement parts (e. g. mains cable) can adversely affect the electrical safety and EMC.

## 2.11 Transport

The original packaging provides optimum protection for the unit during transport.

If required, original packaging for the unit can be ordered.



Manufacturer and distributor shall not accept any responsibility or liability for damage occurring during transport due to the use of faulty packaging, even where the unit is still under guarantee.

- Only transport the unit in its original packaging.
- Keep the packing materials out of the reach of children.
- Do not expose the unit to any strong vibrations or shocks.

## 2.12 Disposal

Disposal of the units, electronic circuitry and PSPs must be accomplished only at the appropriate facilities for recovery and recycling. Make sure to dispose of such items in accordance with current federal, national, state and local government rules and regulations.

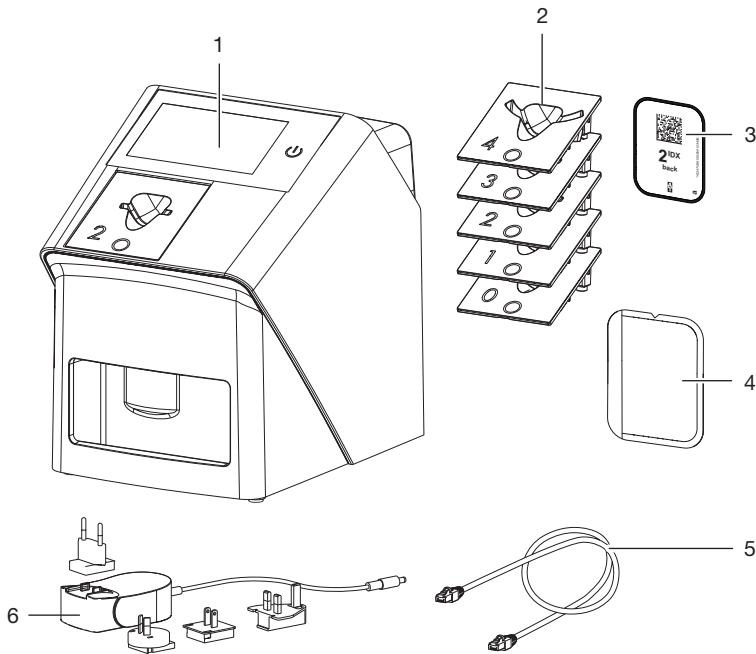
## 2.13 Protection from cybersecurity threats

The unit is to be connected to a computer that can be connected to the Internet. Therefore, the system needs to be protected from threats from the Internet.

- Use antivirus software and update it regularly.
- Look for evidence of possible virus infection and, if applicable, check with the antivirus software and remove the virus.
- Perform regular data backups.
- Restrict access to units to trustworthy users, e.g. via a user name and password.
- Make sure that only trustworthy content is downloaded. Install manufacturer-authenticated software and firmware updates only.

 Product description

### 3 Overview



- 1 ScanX Swift View 2.0 Phosphor storage plate scanner
- 2 Plate guides (S0 to S4)
- 3 Phosphor storage plate IDX
- 4 Barrier envelope
- 5 Network cable (3 m)
- 6 Power supply unit with country-specific adapter

### 3.1 Scope of delivery

The following items are included in the scope of delivery (possible variations may apply due to country-specific requirements and/or import regulations):

#### ScanX Swift View 2.0

#### Phosphor storage plate scanner . . . . G8900A

- ScanX Swift View 2.0 Basic unit
- Power supply
- Network cable (3 m)
- Cover of device ports
- Voucher for VisionX imaging software
- Plate guides:
  - S0
  - S1
  - S2 (mounted to the device)
  - S3
  - S4
- Phosphor storage plates IDX:
  - S0
  - S2
- Barrier envelopes:
  - S0
  - S2
- Barrier films
- Holder for plate guides
- Phosphor storage plate cleaning wipes
- Dust cover
- WLAN stick (pre-installed depending on version)
- USB memory stick (pre-installed depending on version)
- Quick Start Instructions

### 3.2 Accessories

The following items are required for operation of the device, depending on the application:

#### Phosphor storage plates (PSPs)

- Phosphor storage plate IDX Size 0
- Phosphor storage plate IDX Size 1
- Phosphor storage plate IDX Size 2
- Phosphor storage plate IDX Size 3
- Phosphor storage plate IDX Size 4

#### Barrier envelopes

- Barrier Envelope S0
- Barrier Envelope S1
- Barrier Envelope S2
- Barrier Envelope S3
- Barrier Envelope S4

### 3.3 Optional items

The following optional items can be used with the device:

- ScanX Smart Reader . . . . . G8809
- Wall bracket . . . . . G8820
- Network cable (5 m) . . . . . G8595
- Plate guide storage rack . . . . . G8819

#### Commissioning and intraoral constancy tests

- 2D X-ray test phantom . . . . . G8795

### 3.4 Consumables

The following materials are consumed during operation of the device and must be re-ordered:

#### Cleaning and disinfection

- PSP cleaning wipes (50 pieces) . . . . . B8910

#### Barrier envelopes

- Patented, easy-to-open barrier envelope, size 0 (100 pcs.) . . . . . 73248-0
- Patented, easy-to-open barrier envelope, size 1 (100 pcs.) . . . . . 73248-1
- Patented, easy-to-open barrier envelope, size 2 (300 pcs.) . . . . . 73248-2
- Patented, easy-to-open barrier envelope, size 2 (1000 pcs.) . . . . . 73248-2k
- Patented, easy-to-open barrier envelope, size 3 (100 pcs.) . . . . . 73248-3
- Patented, easy-to-open barrier envelope, size 4 (50 pcs.) . . . . . 73248-4

### 3.5 Wear parts and spare parts

#### Phosphor storage plates (PSPs)

Phosphor Storage Plate Pack IDX,  
Size #0  
Phosphor Storage Plate IDX S0 (2 pcs.)  
Barrier Envelope S0 (1000 pcs.) . . . . . G8240-0  
Phosphor Storage Plate Pack IDX,  
Size #1  
Phosphor Storage Plate IDX S1 (2 pcs.)  
Barrier Envelope S1 (1000 pcs.) . . . . . G8240-1  
Phosphor Storage Plate Pack IDX,  
Size #2  
Phosphor Storage Plate IDX S2 (2 pcs.)  
Barrier Envelope S2 (1000 pcs.) . . . . . G8240-2  
Pack of phosphor storage plates IDX,  
Size #3  
Phosphor storage plate IDX Size 3  
(2 pieces)  
Barrier envelope Size 3 (1000 pieces) . G8240-3  
Pack of phosphor storage plates IDX,  
Size #4  
Phosphor storage plate IDX Size 4  
(2 pieces)  
Barrier envelope Size 4 (1000 pieces) . . G8240-4

#### Plate guides

Plate guide S0 (1 piece) . . . . . G8813  
Plate guide S1 (1 piece) . . . . . G8814  
Plate guide S2 (1 piece) . . . . . G8815  
Plate guide S3 (1 piece) . . . . . G8816  
Plate guide S4 (1 piece) . . . . . G8817

## 4 Technical data

### 4.1 Phosphor storage plate scanner (XPS07.2A...)

Electrical data of the device		
Voltage	V DC	24
Max. current consumption	A	1.25
Output	W	< 30
Type of protection		IP20

Electrical data of the power supply unit		
Nominal input voltage	V AC	100 - 240
Frequency	Hz	50/60
Nominal output voltage	V DC	24
Max. output current	A	1.25

General technical data		
Dimensions (W x H x D)	mm	211 X 273 X 258
	in	8.31 X 10.75 X 10.16
Weight	kg	approx. 5.3
	lb	approx. 11.68
Pixel size (selectable)	µm	12.5 - 50
Max. theoretical resolution	Line pairs/mm (Lp/mm)	approx. 40
Touch screen		capacitive Supports common gestures, e. g. multi-touch, pinch-to-zoom

Network connection		
LAN technology		Ethernet
Standard		IEEE 802.3u/IEEE 802.3ab
Data Rate	Mbit/s	100/1000
Connector		RJ45
Type of connection		Auto MDI-X
Type of cable		≥ CAT5e

WiFi connection		
WLAN technology		2.4/5 GHz IEEE 802.11ac/a/b/g/n/d/e/h/i
Encryption		WPA, WPA2, WPA3

Ambient conditions during operation		
Temperature	°C	+10 to +35
	°F	+50 to +95

**Ambient conditions during operation**

Relative humidity	%	20 - 80
Air pressure	hPa	750 - 1060
Elevation above sea level	m	< 2000
	ft	< 6562

**Ambient conditions during storage and transport**

Temperature	°C	-20 to + 60
	°F	-4 to +140
Relative humidity	%	10 - 95
Air pressure	hPa	750 - 1060

**Classification**

Medical Device Class (MDR)	I
FDA classification (CFR Title 21)	II
Laser class (unit) in accordance with IEC 60825-1:2014	1

**Laser source**

Laser class in accordance with IEC 60825-1:2014	3B	
Wavelength $\lambda$	nm	639
Output	mW	<12

**Technical data of the RFID module**

Frequency	MHz	13.56
Modulation		ASK

**Electromagnetic compatibility (EMC)  
Interference emission measurements**

High-frequency emissions in accordance with CISPR 11	Group 1 Class B
Interference voltage at the power supply connection CISPR 11:2009+A1:2010	Conforms
Electromagnetic interference radiation CISPR 11:2009+A1:2010	Conforms

**Electromagnetic compatibility (EMC)  
Interference immunity measurements on cover**

Immunity to interference, discharge of static electricity IEC 61000-4-2:2008 $\pm 8$ kV contact $\pm 2$ kV, $\pm 4$ kV, $\pm 8$ kV, $\pm 15$ kV air	Compliant
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**Electromagnetic compatibility (EMC)  
Interference immunity measurements on cover**

Immunity to interference, high-frequency electromagnetic fields  
IEC 61000-4-3:2006+A1:2007+A2:2010  
3 V/m  
80 MHz - 2.7 GHz  
80% AM at 1 kHz  
Compliant

Immunity to interference by near fields of wireless HF communication devices  
IEC 61000-4-3:2006+A1:2007+A2:2010  
See Table on immunity levels with respect to near fields of wireless HF communication devices  
Compliant

Immunity to power frequency magnetic fields  
IEC 61000-4-8:2009  
30 A/m  
50 Hz or 60 Hz  
Compliant

**Immunity levels with respect to near fields of wireless HF communication devices**

Radio service	Frequency band MHz	Test level V/m
TETRA 400	380 - 390	27
GMRS 460 FRS 460	430 - 470	28
LTE band 13, 17	704 - 787	9
GSM 800/900 TETRA 800 iDEN 820 CDMA 850 LTE band 5	800 - 960	28
GSM 1800 CDMA 1900 GSM 1900 DECT LTE bands 1, 3, 4, 25 UMTS	1700 - 1990	28
Bluetooth WLAN 802.11 b/g/n RFID 2450 LTE band 7	2400 - 2570	28
WLAN 802.11 a/n	5100 - 5800	9

**Electromagnetic compatibility (EMC)  
Interference immunity measurements on supply input**

Immunity to interference by rapid transient bursts – AC voltage grid  
IEC 61000-4-4:2012  
± 2 kV  
100 kHz repetition frequency  
Conforms



**Electromagnetic compatibility (EMC)****Interference immunity measurements on supply input**

Immunity to interference, surges IEC 61000-4-5:2005 $\pm 0.5 \text{ kV}, \pm 1 \text{ kV}$	Conforms
Immunity to interference, line-conducted disturbances induced by high-frequency fields – AC voltage grid IEC 61000-4-6:2013 3 V 0.15 - 80 MHz 6 V ISM frequency bands 0.15 - 80 MHz 80 % AM at 1 kHz	Conforms
Immunity to interference due to voltage dips, short interruptions and voltage fluctuations IEC 61000-4-11:2004	Conforms

**Electromagnetic compatibility (EMC)****Interference immunity measurements SIP/SOP**

Immunity to interference by discharge of static electricity IEC 61000-4-2:2008 $\pm 8 \text{ kV contact}$ $\pm 2 \text{ kV}, \pm 4 \text{ kV}, \pm 8 \text{ kV}, \pm 15 \text{ kV air}$	Conforms
Immunity to electrical fast transients/bursts – I/O, SIP/SOP ports IEC 61000-4-4:2012 $\pm 1 \text{ kV}$ 100 kHz repetition frequency	Conforms
Immunity to conducted disturbances, induced by radio-frequency fields – SIP/SOP ports IEC 61000-4-6:2013 3 V 0.15 - 80 MHz 6 V ISM frequency bands 0.15 - 80 MHz 80 % AM at 1 kHz	Conforms

## 4.2 Phosphor storage plate

**Classification**

Medical Device Class (MDR)	IIa
FDA classification (CFR Title 21)	I

**Ambient conditions during operation**

Temperature	°C	18 - 45
	°F	64 - 113
Relative humidity	%	< 80

### Ambient conditions during storage and transport

Temperature	°C	< 45
	°F	< 113
Relative humidity	%	< 80

### Dimensions of phosphor storage plates

S0	mm	22 x 35
	in	0.87 x 1.38
S1	mm	24 x 40
	in	0.94 x 1.57
S2	mm	31 x 41
	in	1.22 x 1.61
S3	mm	27 x 54
	in	1.06 x 2.13
S4	mm	57 x 76
	in	2.24 x 2.99

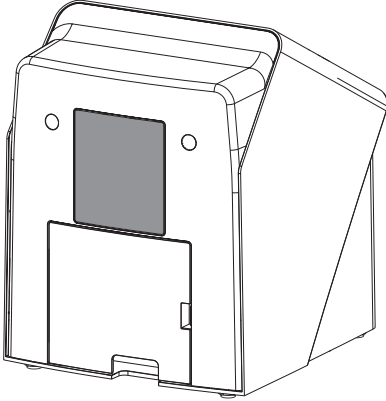
## 4.3 Barrier envelope

### Classification

Medical Device Class (MDR)	I
FDA classification (CFR Title 21) Class	II

## 4.4 Model identification plate

The type plate is located on the back cover of the device.



REF Order number

SN Serial number

## 4.5 Conformity assessment

This device has been subjected to conformity acceptance testing in accordance with the current relevant guidelines of the European Union. This equipment conforms to all relevant requirements.

## 4.6 Simplified declaration of conformity

The manufacturer hereby declares that the device satisfies the requirements of, among others, Directive 2014/53/EU.

The full text of the EU declaration of conformity can be viewed online in the Download Center:



<https://qr.duerrdental.com/conformity>

### WLAN stick

The device has a built-in WLAN stick from a third party manufacturer that complies with guideline 2014/53/EU.

For details of which WLAN is stick is built-in, please check the WLAN stick. The information is printed on the WLAN stick (see "Connections").

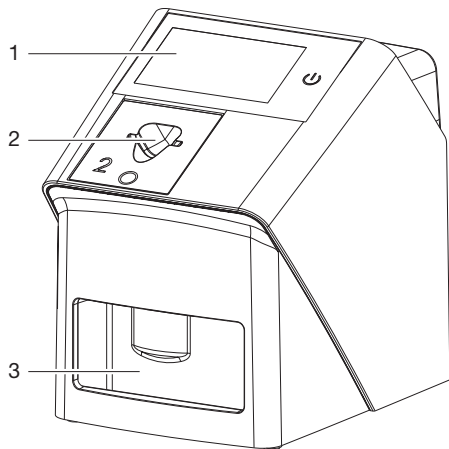
The full text of the EU declaration of conformity of the third party manufacturer of the WLAN stick is available in the Download Center:



<https://qr.duerrdental.com/conformity>

## 5 Function

### 5.1 Phosphor storage plate scanner



- 1 User interface
- 2 Plate guide
- 3 Collection tray

The phosphor storage plate scanner is used to read image data stored on the phosphor storage plate.

The unit can be used in two different ways: via the imaging software (e. g. VisionX) on a PC or directly via the touch screen on the unit.

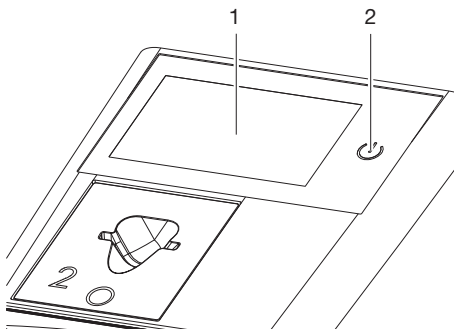
The transport mechanism guides the phosphor storage plate through the device. A laser in the scanner unit scans the PSP. The scanned data is converted into a digital image.

If a scanning job is started via the imaging software, the image is automatically transmitted to the computer.

If a scanning job is started via the touch screen, the image is saved to the memory card and needs to be transferred to the computer later on. After scanning, the phosphor storage plate runs through the erasure unit. Image data still held on the phosphor storage plate is erased with the aid of bright light.

The phosphor storage plate is then ejected for re-use.

### Operating elements



- 1 Touch screen
- 2 On/off switch



#### Touch screen

The touch screen allows the unit to be operated when it is not connected to a computer. Instructions can be entered on the touch screen with the tip of a finger.

The **Help** button can be used to open a help page for the respective page. The **Messages** button can be used to call up current messages.

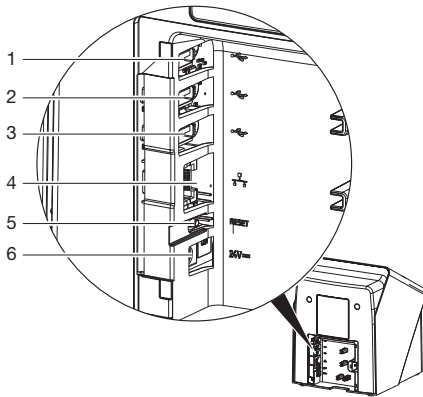
#### On/off switch

The On/Of button indicates different states of the device:

-  Device off  
Press the On/Off button to start the device.
-  The device starts up or is ready for use  
The start screen is displayed as soon as the device is ready for use.

### Connections

The connections are located on the rear of the unit, underneath the cover.




- 1 USB- port (USB memory stick - pre-installed depending on version)
- 2 USB- port (WLAN stick - pre-installed depending on version)
- 3 USB port (additional accessories)
- 4 Network connection
- 5 Reset button
- 6 Connection for power supply unit

### ScanManager

When the ScanManager is enabled, more than one X-ray job can be transmitted simultaneously to the unit from different computers. The unit manages the X-ray jobs in a queue from which the respective X-ray job can be selected using the touch screen and then executed.

Without ScanManager, the unit processes one X-ray job at a time and is blocked until this job has been completed. During this time, no further X-ray jobs can be transmitted to the unit from other computers.

 ScanManager can be enabled via **Settings > System Settings > Operating Type**.

### SmartScan

Use SmartScan to assign a phosphor storage plate to a particular patient via the imaging software.

As soon as a phosphor storage plate is assigned to a patient in the imaging software, all devices that support SmartScan will change status to "ready for image acquisition". Afterwards any phosphor storage plates that were previously

linked to a patient can be scanned on any of these devices in an arbitrary order. The images are then automatically assigned to this patient by the imaging software.

SmartScan works with the following imaging programs:


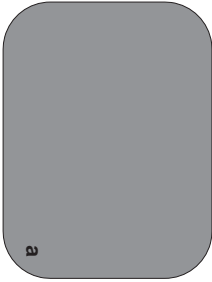
- VisionX made by Air Techniques

## 5.2 Phosphor storage plate


The PSP stores X-ray energy, which is re-emitted in the form of light after excitation by the laser. This light is then converted into image information in the phosphor storage plate scanner. The PSP has an active side and an inactive side. The PSP must always be exposed on the active side.

When used properly, a PSP can be exposed, read and erased several hundred times provided there is no mechanical damage. The PSP must be replaced if there are any signs of damage, e.g. if the protective layer is damaged or there are visible scratches that could interfere with the diagnostics.

### Intraoral

Inactive side	Active side
	
White, with "back", size and manufacturer's information printed on it	Light blue, with positioning aid <b>a</b>

Positioning aid **a** is visible on the x-ray image and makes orientation easier during diagnosis.

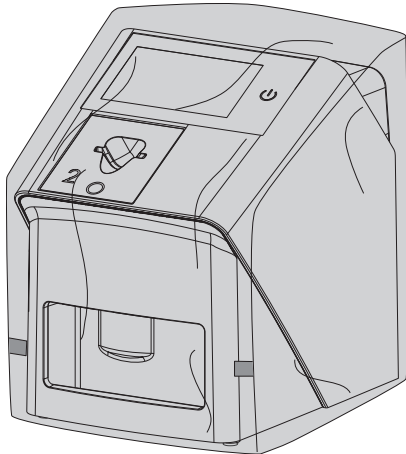
 Only use phosphor storage plate IDX with the unit. The unit is unable to read any other types of PSP.

### 5.3 Barrier envelope

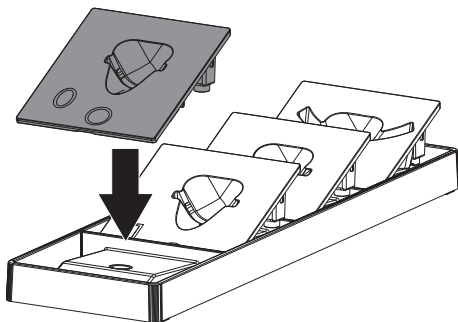
Disposable Barrier Envelopes are intended to be used as a disposable barrier for Air Techniques Phosphor Storage Plates. This device is non-sterile and intended for single patient use only.

### 5.4 Dust cover

The dust cover protects the device against dust and dirt, for example during extended periods in which the device is not in use.



### 5.5 Holder for plate guides



The plate guides that are not in use can be placed in the holder. The holder can be attached to the wall using suitable fastening materials (not included in the scope of delivery). Magnets hold the plate guides in the holder.



## Installation



Only qualified specialists or persons trained by Air Techniques may install, connect, and commission the unit.

## 6 Requirements

### 6.1 Installation/setup room

The room chosen for set up must meet the following requirements:

- Closed, dry, well-ventilated room
- It should not be a room made for another purpose (e.g. boiler room or wet cell)
- Max. light intensity 1000 Lux, no direct sunlight at the place of installation of the unit
- There should be no major fields of interference (e.g. strong magnetic fields) present that can interfere with the proper operation of the unit.
- Ambient conditions correspond to "4 Technical data".

### 6.2 System requirements



For the system requirements of the computer systems, visit the download area at [www.airtechniques.com](http://www.airtechniques.com) (document no. E7201).

### 6.3 Monitor

The monitor must meet the requirements for digital X-ray with a high light intensity and wide contrast range.

Strong ambient light, sunlight impinging directly onto the monitor and reflections can make it more difficult or even impossible to perform a diagnosis based on the X-ray images.

## 7 Installation

### 7.1 Setting up the unit



#### NOTICE

**Damage to sensitive components of the unit due to shocks or vibrations**

- › Do not expose the unit to any strong vibrations or shocks.
- › Do not move the unit during operation.

Portable and mobile HF communication appliances can interfere with the effectiveness of electrical medical devices.

1. Do not stack the unit next to or together with other appliances.
2. If, however, this unit is operated next to other units or stacked with other units, monitor the unit carefully in the configuration selected in order to ensure normal operation.

The unit can be set up as a tabletop unit or mounted on a wall using the wall bracket.

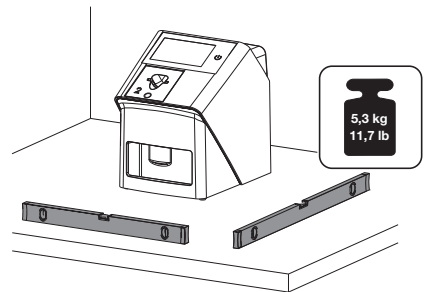
The load-bearing capacity of the table or wall must be suitable for the weight of the unit (see "4 Technical data").

#### Setting the unit on a table



To prevent errors when scanning the image data, install the unit so it is not exposed to vibrations.

1. Place the unit on a firm, horizontal surface.




#### Installing the unit with the wall mounting bracket

The unit can be mounted on a wall with the wall mounting bracket (see "3.3 Optional items").

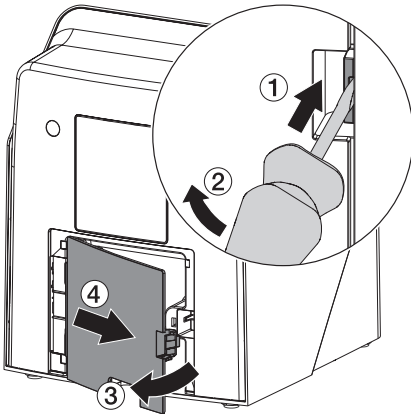
### Check WLAN stick

At the time of delivery, the device has a WLAN stick inserted in it. Due to shocks during transport, the WLAN stick may no longer be inserted perfectly in the USB port. Proper insertion of the WLAN stick must be checked before start-up.

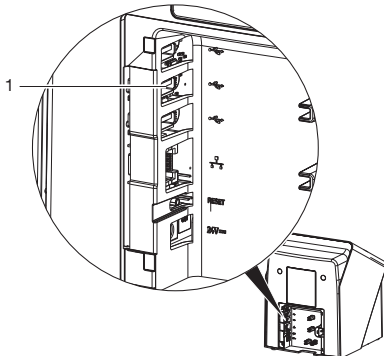
 The WLAN function can be disabled in the settings of the device (see "8.2 Configuring WLAN on the unit").

If this is insufficient, the WLAN stick can also be pulled off. The device keeps working properly regardless. However, the WLAN function is no longer available and cannot be enabled in the settings until the WLAN stick is plugged in again.

1. Remove the cover on the rear of the device using a suitable tool (e.g. slot screwdriver).



2. Check if the WLAN stick is inserted properly in the respective USB port.

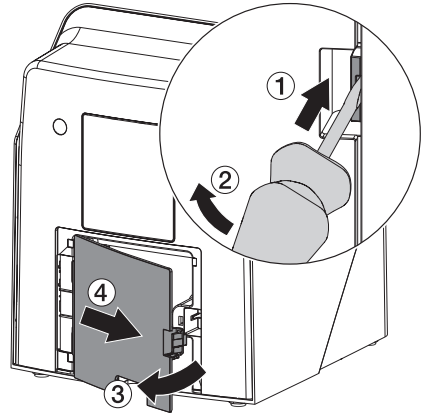


1 USB port for WLAN stick

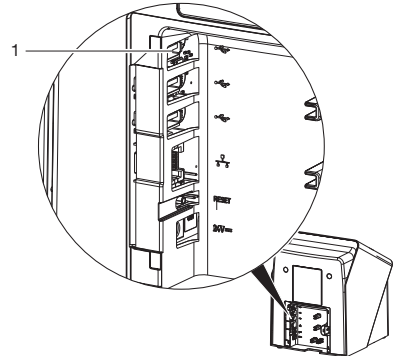
### Check the USB memory stick

At the time of delivery, the device has a USB memory stick inserted in it. Due to shocks during transport, the WLAN stick may no longer be inserted perfectly in the USB port. Proper insertion of the USB memory stick must be checked before start-up.

1. Remove the cover on the rear of the device using a suitable tool (e.g. slot screwdriver).



2. Check if the USB memory stick is inserted properly in the respective USB port.



1 USB port for USB memory stick

## 7.2 Electrical connection


### Electrical safety when making connections

1. Connect the device to a correctly installed power outlet only.
2. Do not place non-fixed multi-socket units on the floor. Comply with the requirements in section 16 of IEC 60601-1 (EN 60601-1).




3. Do not operate any other systems using the same multiple socket.
4. Make sure that none of the electrical cables leading to the unit are under any mechanical tension.
5. Before initial start-up verify that the mains supply voltage and the voltage stated on the type plate match (see also "4. Technical data").

### Connecting the unit to the mains supply

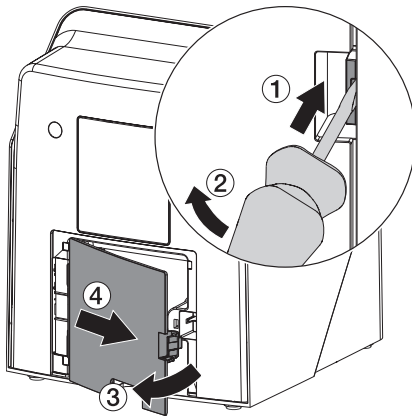
 The unit has no main power switch. For this reason, it is important to set up the unit properly such that the plug can be easily accessed and unplugged if required.

Requirements:

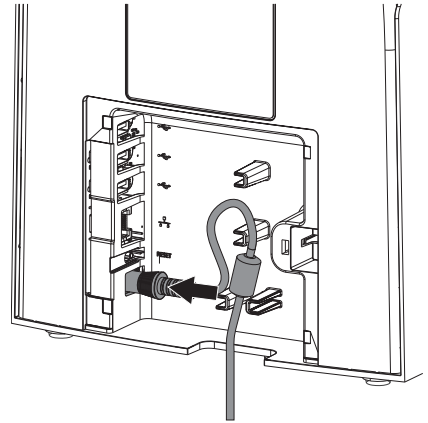
- ✓ Properly installed power outlet close to the unit (observe the max. length of the power cord)
- ✓ Easily accessible power outlet
- ✓ Mains voltage matches the information shown on the type plate of the power supply unit

 Only the released power supply units may be used:  
9000150006 EM1024KR or  
9000101790 TR30RDM240

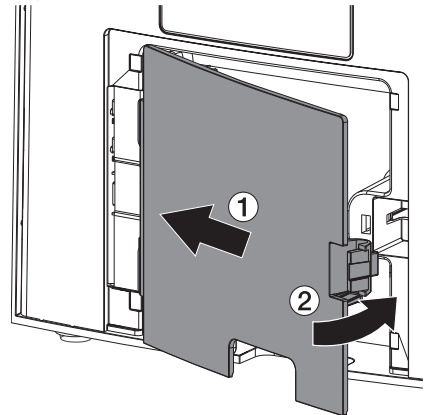
1. Attach the matching country-specific mains cable to the power supply unit.
2. Remove the cover on the rear of the device using a suitable tool (e.g. slot screwdriver).




3. Plug the connecting plug of the power supply unit into the connection socket of the unit.



4. Plug the mains plug into the power outlet.
5. Replace the cover.




 When operating the device, the cover on the rear must be mounted.

## 7.3 Connecting the unit to the network

### Purpose of the network connection

The network connection is used to exchange information or control signals between the unit and a software installed on a computer, in order to, e. g.:

- Display parameters
  - Select operating modes
  - Indicate messages and error situations
  - Change device settings
  - Activate test functions
  - Transmit data for archiving
  - Provide documents concerning the devices
- The unit can be connected to the network with a network cable or via WLAN.

 For information on connection via WLAN, see "8.2 Configuring WLAN on the unit".

### Combining devices safely

- Safety and essential performance features are independent of the network. The device is designed appropriately for operation independent of a network. However, some of the functions are not available in this case.
- Faulty manual configuration can lead to significant network problems. The expert knowledge of a network administrator is required for configuration.
- The data connection utilizes part of the bandwidth of the network. Interactions with other medical devices cannot be completely excluded. Apply the IEC 80001-1 standard for risk assessment.
- The device is not suitable to be connected directly to the public internet.

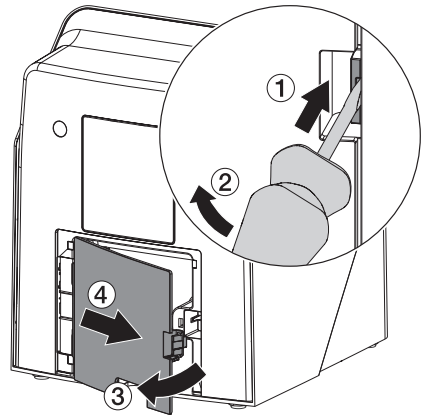
Take care when connecting units together or to parts of other systems as there is always an element of risk (e.g. due to leakage currents).

- Only connect units when there can be no question of danger to operator or to patient.
  - Only connect units when it is safe to do so and when there is no risk of damage or harm to the surroundings.
  - If it is not 100% clear from the unit data sheet that such connections can be safely made or if you are in any doubt, always get a suitably qualified person (e.g. the manufacturer) to verify that the setup is safe.
1. Comply with the specifications of IEC 60601-1 (EN 60601-1) when connecting the appliance with other appliances, e.g. a PC system, both in and outside the patient environment.

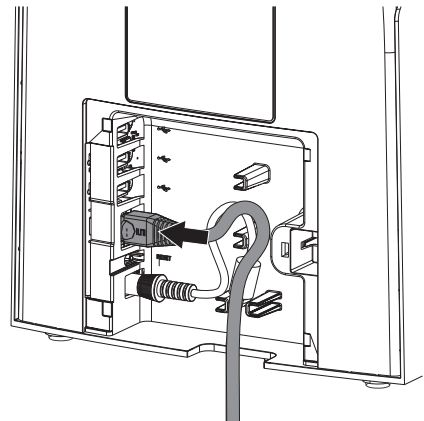
2. Only connect peripheral units (e.g. computer, monitor, printer) that conform to at least to the requirements set out in the standards IEC 60950-1 or EN 62368-1.
3. The connected computer must conform to EN 55032 (class B) and EN 55024.

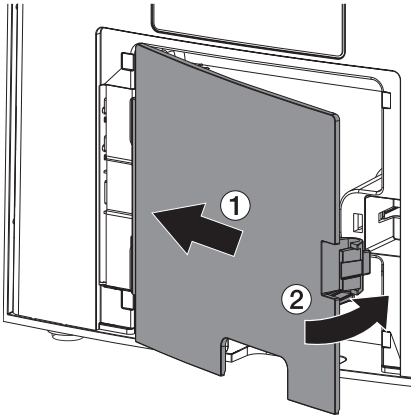
### Connecting the unit via the network cable

1. Remove the cover on the rear of the device using a suitable tool (e.g. slot screwdriver).



2. Plug the enclosed network cable into the network socket of the device.



**3. Replace the cover.**

When operating the device, the cover on the rear must be mounted.

## 8 Commissioning and first start-up



### NOTICE

#### Short circuit due to the build-up of condensation

- › Do not switch on the unit until it has warmed up to room temperature and is dry.

The unit supports the following imaging programs:

- VisionX made by Air Techniques
- VisionX Connect
- Third-party software on request



Always use the latest version of the imaging program and ScanX ServiceTool when commissioning the device.

### 8.1 Configuring the network

#### Network configuration

Various options are available for network configuration:

- ✓ Automatic configuration via DHCP.
  - ✓ Automatic configuration via Auto-IP for direct connection of device and computer.
  - ✓ Manual configuration.
1. Configure the network settings of the device using the software or, if applicable, the touch screen.
  2. Check the firewall and release the ports, if applicable.

#### Network protocols and ports

Port	Purpose	Service
1900 UDP	Device identification	
80 TCP	Device identification	
443 TCP	Unit data	
22 TCP	Diagnosis	SSH
N/A	Check whether the device is turned on.	ICMP / Ping




When the unit is first connected to a computer, it applies the language and time settings of the computer.

## 8.2 Configuring WLAN on the unit

If the unit is to be operated via WLAN, the enclosed WLAN stick must be inserted into the USB port on the rear of the unit (see "Connections"). The connection to the unit then needs to be configured.

 Proper functioning is only ensured if the enclosed WLAN stick is used.

 In order to establish a secure WLAN connection, we recommend encrypting the WLAN network at no less than WPA2 level.



The quality and transmission range of the WLAN connection can be reduced by environmental conditions (e.g. thick walls, other WLAN devices). Mind the signal strength when you select a suitable location for set-up.

Requirements:


- ✓ You need to be logged-in on the unit as Administrator or Service Technician (**Settings > Access Levels > Administrator/Service Technician**).
- 1. Check the WLAN settings with your Network Administrator.
- 2. Tap the following on the touch screen: **Settings > System Settings > Network**.
- 3. Under **Interface**, select the **WLAN** option and confirm with **OK**.
- 4. Configure the WLAN.
- 5. Confirm by clicking on **OK**.

## 8.3 Configuring the unit

Use the ScanX ServiceTool for configuration.

1. To start the ServiceTool via VisionX :  
Select  > **Devices > Configuration > Service > Service Tool**.  
Alternatively: Launch the ServiceTool via the Windows Start menu:  
**Start > VisionX ServiceTool > VisionX ServiceTool**
2. Mark the connected unit in the list.  
 If the connected device is not included in the list, check if the device is switched on and connected to the network. Then click **Find again**.
3. Click **OK**.  
If connection fails, an error is displayed.
4. Select workflow **001**.
5. Follow the instructions provided by the ServiceTool.

### Entering a permanent IP address (recommended)

 To reset the network settings, keep the unit reset key pressed for 15 - 20 seconds while switching on.

1. Select **Network settings**.
2. Change **Use DHCP to off**.
3. Enter the IP address, subnet mask and gateway.
4. Click **Save changes**.  
The configuration is saved.

## 8.4 Security settings

Communication between imaging software and device is always encrypted. At the time of delivery, communication is protected by a default password: 123456. If the security requirements are more extensive, this password needs to be changed in the settings of the imaging software. For more information, please refer to the manual of the imaging software.

## 8.5 Testing the device

You can scan an X-ray image to check if the unit is properly connected.

1. Open VisionX.
2. Create an X-ray station for the connected unit.
3. Log-in the demo patient (patient ID: DEMO0001).
4. Select the acquisition type (e. g. Intraoral).
5. To scan a PSP, see "11 Operation".

## 8.6 X-ray unit settings



A setting of 60 kV is preferred provided it can be set on the X-ray unit.  
The standard exposure values for F-speed film (e. g. Kodak Insight) can be used.

The following table shows the standard values for the exposure time and the dose area product of an phosphor storage plate for an adult patient.

The information regarding the elimination time and does area product referred to the use of a VistalIntra as an X-ray device.

$\mu\text{Gy}$  = image receiver dose

$\text{mGycm}^2$  = dose area product

	DC radiator, 7 mA, tube length 20 cm						
	Without X-ray field limitation			X-ray field limitation 2x3		X-ray field limitation 3x4	
	60 kV	$\mu\text{Gy}$	$\text{mGycm}^2$	60 kV	$\text{mGycm}^2$	60 kV	$\text{mGycm}^2$
Incisor	0.08 s	459	14.6	0.08 s	3.1	0.08 s	6.2
Premolar	0.12 s	715	21.9	0.12 s	4.6	0.12 s	9.3
Molar	0.17 s	1021	31.1	0.17 s	6.6	0.17 s	13.2
Bitewing	0.18 s	1080	32.9	0.18 s	7.0	0.18 s	14

	DC radiator, 6 mA, tube length 30 cm						
	Without X-ray field limitation			X-ray field limitation 2x3		X-ray field limitation 3x4	
	70 kV	$\mu\text{Gy}$	$\text{mGycm}^2$	70 kV	$\text{mGycm}^2$	70 kV	$\text{mGycm}^2$
Incisor	0.13 s	530	11.8	0.13 s	2.5	0.13 s	5.0
Premolar	0.18 s	730.8	16.4	0.18 s	3.4	0.18 s	6.9
Molar	0.25 s	1024	22.8	0.25 s	4.8	0.25 s	9.6
Bitewing	0.27 s	1107	24.6	0.27 s	5.2	0.27 s	10.4

1. Check and adjust the specific X-ray unit in accordance with the standard values.

## 8.7 Commissioning tests

The required tests (e.g. acceptance test) must be done in accordance with local rules and regulations.

1. Find out which tests are required.
2. Carry out testing in accordance with local rules and regulations.

### Acceptance check



The 2D X-ray test phantom, and possibly the corresponding test phantom holder as well, is required for acceptance tests with the PSP and sensor as receivers.

1. Before commissioning the unit, the acceptance test of the X-ray system must be carried out in accordance with national regulations.  
The constancy tests, which must be carried out at regular intervals by the surgery personnel, are based on the results of the acceptance test.

### Electrical safety checks

1. Carry out the electrical safety check according to national law (e. g. in accordance with IEC 62353).

2. Document the results.
3. Carry out and document the instruction and handover for the unit.



A sample handover report is included in the attachment.

## Usage

## 9 Operating the touch screen

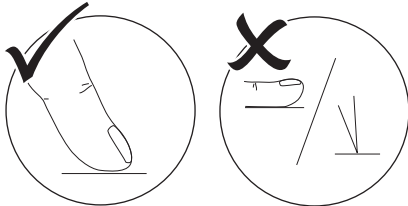


### NOTICE

#### Damage to the touch screen due to incorrect handling

- › Only touch the touch screen with your fingertips.
- › Do not use any sharp instrument (e.g. ballpoint pen) to operate the touch screen.
- › Protect the touch screen from water.

1. Operate the touch screen by tapping it with a fingertip to select a button or input field.



2. Common gestures like multi-touch, pinch-to-zoom can be used.








3. For more information about any window, tap on *Help*.

### 9.1 Calling up messages on the touch screen

The  view on the touchscreen displays the current messages.


The *Messages* view at *Settings > Service menu > Messages* displays the history of all messages. A switch to the *Access level Technician* is required.

Messages are divided into the following categories:

	Fault	Unit will no longer function. When the error has been remedied, it may be necessary to acknowledge the error message.
	Notice	After acknowledgment the unit will continue to work, but only with limited functions.
	Note	Important information for the operator, e.g. about the current status of the device. The unit continues to operate.
	Information	Information for the operator. The unit continues to operate.
	Fault-free operation	

1. Tap .

This displays the message. If there are several messages, the most current with the highest priority is displayed first.

2. For more information about the message, tap .



## 10 Correct use of phosphor storage plates



### WARNING

**Risk of cross contamination when not using the barrier envelope or when using the barrier envelope more than once**

- › Do not use an phosphor storage plate without a barrier envelope.
- › Do not re-use the barrier envelope (disposable item).



### CAUTION

**Image data on the phosphor storage plate is not permanent**

The image data is altered by light, natural X-ray radiation and scattered X-ray radiation. This will lead to a reduction in diagnostic information and clarity.

- › Read the image data within 30 minutes of exposure.
- › Never handle exposed phosphor storage plates without the barrier envelope.
- › Do not subject an exposed phosphor storage plate to X-ray radiation before and during the scanning process. Do not X-ray during the scanning process if the unit is in the same room as the X-ray tube.
- › Phosphor storage plates must only be read using a phosphor storage plate scanner that is approved by Air Techniques.



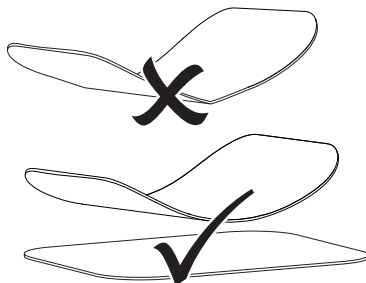
### CAUTION

**Phosphor storage plates (PSP) are toxic**

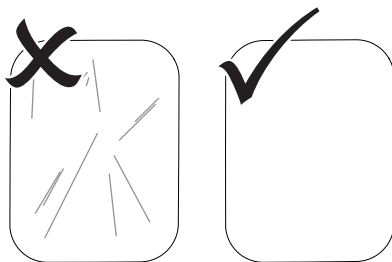
PSPs that are not used with a barrier envelope can lead to poisoning when placed in the mouth or swallowed.

- › Only place PSPs in the patient's mouth in a barrier envelope.
- › Do not swallow the PSP or parts of it.
- › If the PSP or parts of it have been swallowed, consult a specialist doctor immediately and remove the PSP.
- › If the barrier envelope was damaged in the patient's mouth, rinse the mouth thoroughly with copious amounts of water. Do not swallow the water in the process.

1. Phosphor storage plates are flexible like X-ray film. However, the phosphor storage plates should not be bent.



2. Do not scratch the phosphor storage plates. Do not subject the phosphor storage plates to pressure from hard or pointed objects.



3. Do not soil the phosphor storage plates.

4. Protect the phosphor storage plates against sunlight and ultraviolet light. Store phosphor storage plates in a barrier envelope of the correct size.
5. Phosphor storage plates will be pre-exposed on exposure to natural radiation and stray x-ray radiation. Protect erased and exposed phosphor storage plates from X-ray interference. If the phosphor storage plate has been stored for longer than one week, erase the phosphor storage plate prior to use.
6. Do not store phosphor storage plates under hot or moist conditions. Note the ambient conditions (see "4 Technical data").
7. When used properly, phosphor storage plates can be exposed, read and erased several hundred times provided there is no mechanical damage. Replace the phosphor storage plate if there are any signs of damage, e.g. if the protective layer is damaged or there are visible scratches that impair the quality of the diagnosis. Also replace the phosphor storage plate if the RFID tag is damaged or becoming detached.
8. Phosphor storage plates that have a production or packaging defect will be replaced by Air Techniques in the same quantity. Claims can only be accepted within 7 working days after receipt of the goods.
9. Clean phosphor storage plates properly (see "12 Cleaning and disinfection").

## 11 Operation




### CAUTION

#### Image data on the phosphor storage plate is not permanent

The image data is altered by light, natural X-ray radiation and scattered X-ray radiation. This will lead to a reduction in diagnostic information and clarity.

- › Read the image data within 30 minutes of exposure.
- › Never handle exposed phosphor storage plates without the barrier envelope.
- › Do not subject an exposed phosphor storage plate to X-ray radiation before and during the scanning process. Do not X-ray during the scanning process if the unit is in the same room as the X-ray tube.
- › Phosphor storage plates must only be read using a phosphor storage plate scanner that is approved by Air Techniques.

### 11.1 Switch the device on

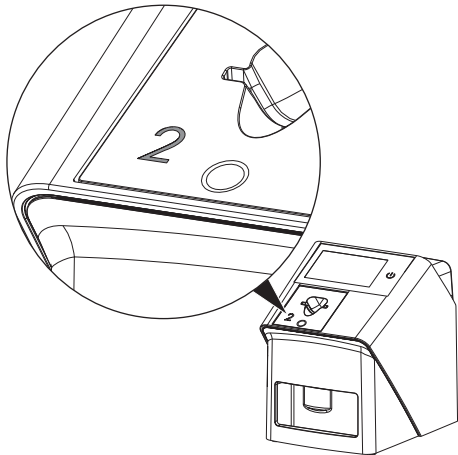
1. Tapping the On/Off switch  turns on the device.

The On/Off button lights up briefly and the device starts up.

As soon as the device is ready for use the On/Off button is blue and the start screen is displayed.

## 11.2 Replacing the plate guide

The device can read phosphor storage plates in the sizes S0 to S4. The matching plate guide is needed for each size of phosphor storage plate. The size of the phosphor storage plate is marked on the plate guide.



### CAUTION

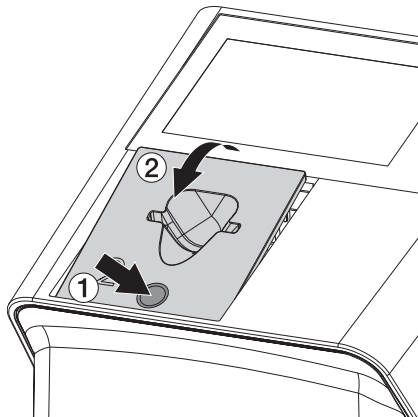
**Loss of image information and equipment damage if the wrong plate guide is used**

- › Always use the plate guide of the correct size for the PSP being used.
- › Before each scanning process, compare the phosphor storage plate size with the markings on the plate guide.




The plate guy can be switched at any time. To prevent a loss of image quality do not switch the plate guide during a scanning process.


1. Use your finger to press the depression and simultaneously tip the plate guide toward the front.



2. Insert the plate guide from above.

### 11.3 X-ray

 The workflow is described using an IDX S2 phosphor storage plate as an example.

 Only use phosphor storage plate IDX with the unit. The unit is unable to read any other types of PSP.

Required accessories:

- PSP
- Barrier envelope of the same size as the PSP



**WARNING**

**Risk of cross contamination when not using the barrier envelope or when using the barrier envelope more than once**

- › Do not use an phosphor storage plate without a barrier envelope.
- › Do not re-use the barrier envelope (disposable item).



**WARNING**

**Danger from the re-use of products intended for single use**

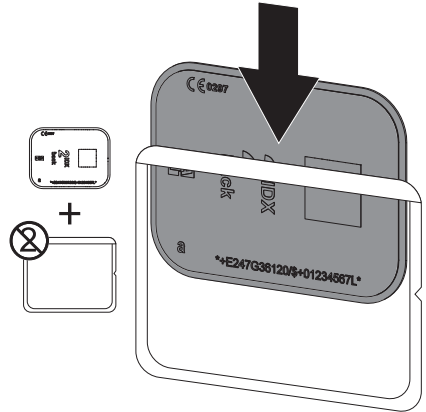
Single-use article is damaged after use and cannot be reused.

- › Dispose of single-use articles after use.

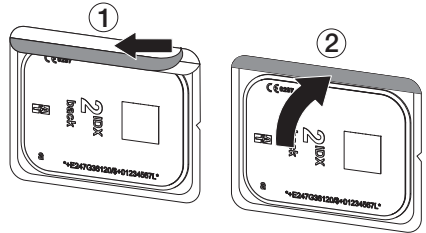
#### Preparing X-ray without SmartScan

- ✓ The phosphor storage plate has been cleaned.
  - ✓ The phosphor storage plate is not damaged.
  - ✓ The adhesive film sticks to the inactive side of the phosphor storage plate. If the adhesive film peels off, replace the phosphor storage plate.
1. If using it for the first time or if it has been stored for over a week: erase the phosphor storage plate (see "11.7 Erasing the phosphor storage plate").

2. Completely slide the phosphor storage plate into the barrier envelope. The white (inactive) side of the phosphor storage plate must be visible.



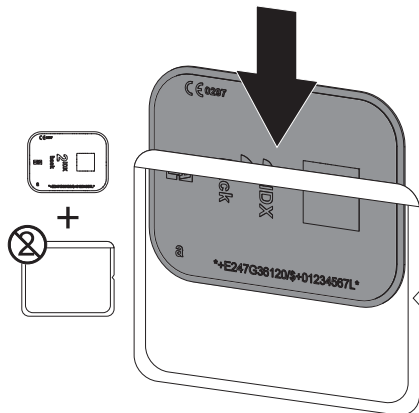
3. Pull off the adhesive strip, fold down the flap and close the barrier envelope tightly by pressing together firmly.



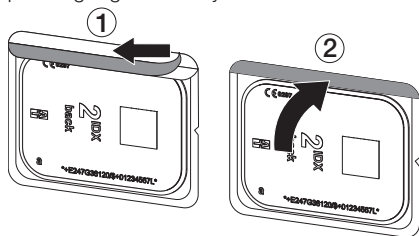
#### Preparing X-ray for SmartScan




- ✓ The phosphor storage plate has been cleaned.
  - ✓ The phosphor storage plate is not damaged.
  - ✓ The adhesive film sticks to the inactive side of the phosphor storage plate. If the adhesive film peels off, replace the phosphor storage plate.
1. If using it for the first time or if it has been stored for over a week: erase the phosphor storage plate (see "11.7 Erasing the phosphor storage plate").

2. Completely slide the phosphor storage plate into the barrier envelope. The white (inactive) side of the phosphor storage plate must be visible.

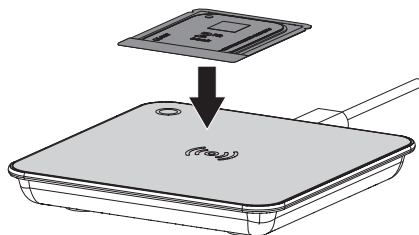




3. Pull off the adhesive strip, fold down the flap and close the barrier envelope tightly by pressing together firmly.



4. Press the On/Off switch  to switch the device on.
5. Switch on the computer and monitor.
6. Start VisionX.
7. Select the patient.
8. Click on  in the menu bar.  
The dialog window opens.  
Status indicator Smart Reader lights up green .
9. If multiple X-ray stations have been created for an phosphor storage plate scanner, select the X-ray emitter.

10. Hold up the phosphor storage plate to the Smart Reader.  
The phosphor storage plate does not have to be placed on the ScanX Smart Reader. A distance of approximately 1 cm to the surface is sufficient.



The phosphor storage plate is assigned to the logged-in patient.  
Status indicator Smart Reader lights up green , a rising audible signal sounds  (if configured).  
It is also possible to assign multiple phosphor storage plates to the patient.

### Taking the X-ray image



#### NOTICE

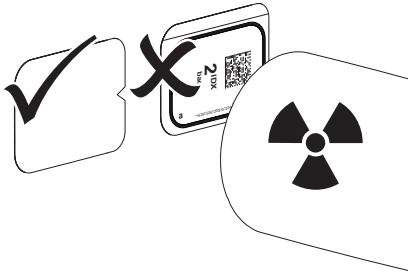
**Damage to the phosphor storage plate (PSP) caused by a sharp-edged holding system**

- › Only use holding systems that do not damage the barrier envelope or the PSP.
- › Do not use holding systems with sharp edges.



Wear hand protection.

1. Place the phosphor storage plate in the barrier envelope into the patient's mouth. In doing this, make sure that the active side of the phosphor storage plate faces the X-ray tube.



2. Set the exposure time and setting values on the X-ray unit (see "8.6 X-ray unit settings").
3. Record an X-ray image.

**Result:**

The image data must be scanned within 30 minutes.

**Preparing for scanning**



**CAUTION**

**Light erases the image data on the phosphor storage plate**

- › Never handle exposed phosphor storage plates without the barrier envelope.



Wear hand protection.

1. Remove the phosphor storage plate with the barrier envelope from the patient's mouth.



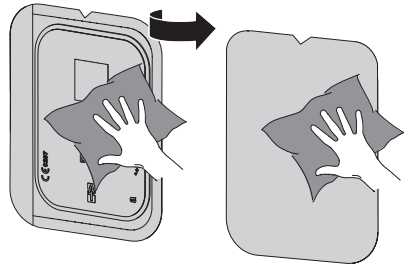
**WARNING**

**Contamination of the unit**

- › Clean and disinfect the barrier envelope before removing the PSP.

2. In the event of heavy soiling, e. g. from blood, dry clean the barrier envelope and protective gloves, e. g. wipe with a clean cellulose cloth.

3. Disinfect the barrier envelope and protective gloves with a suitable disinfection wipe; see "12 Cleaning and disinfection"). Alternatively, use a spray disinfectant on a soft, lint-free cloth.



4. Allow the barrier envelope and phosphor storage plate to dry completely.

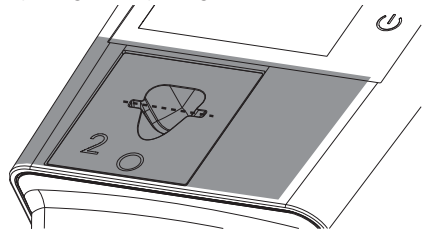


**NOTICE**

**Powder from the protective gloves on the PSP damages the unit during scanning**


- › Completely clean all traces of the protective glove powder from your hands before handling the PSP.

5. Take off the protective gloves and disinfect your hands.
6. Apply the barrier film to the device. Doing so make sure that the opening in the middle of the barrier film coincides with the opening of the plate guide.



## 11.4 Scanning image data via a computer without SmartScan


### Starting the phosphor storage plate scanner and software

 The reading-out process is described using the VisionX imaging software. For further information regarding the use of the imaging software, refer to the relevant manual.


1. Start VisionX.
2. Select the patient.
3. Select the corresponding image type in the menu bar.
4. Select the unit.
5. Set the acquisition mode.  
Recording starts immediately.
6. If ScanManager is enabled, select the X-ray job on the touch screen of the unit.

#### Result:

The touch screen will display an animated visual symbol requesting insertion of the phosphor storage plate.


 Insert the phosphor storage plate only once the bar above the animation is green.  
Do not insert another phosphor storage plate as long as the bar of the animation is blue.

### Scanning the PSP

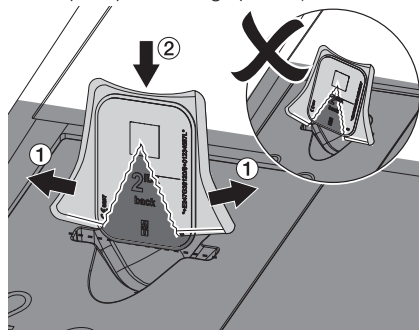
 To avoid confusing X-ray images, check which workflow is active.  
If the SmartScan workflow is active, only phosphor storage plates that previously were assigned to a patient in the imaging software may be scanned.  
If a patient is displayed, only phosphor storage plates for the displayed patient may be scanned.  
If a scanning order without SmartScan is present at the same time as a scanning order with SmartScan, both orders will be displayed in a list provided ScanManager is active.

1. Tear the barrier envelope lengthwise at the notch.

2. Place the barrier envelope containing the phosphor storage plate centrally and straight in the plate guide. The opened side of the barrier envelope faces down, the inactive side of the phosphor storage plate faces the operator.

 The device recognizes automatically if the phosphor storage plate is being inserted the wrong way round (active side toward the user) and displays a message to this effect on the touchscreen. Turn over the phosphor storage plate (inactive site toward the user) and feed it straight back in again.

The phosphor storage plate must not be pushed out of the barrier envelope before placing it against the plate guide. Otherwise there is a risk that image information could be erased by ambient light (see "10 Correct use of phosphor storage plates").



3. Slide the phosphor storage plate out of its barrier envelope downwards into the device until the phosphor storage plate is automatically drawn in.

The barrier envelope is held in place by the plate guide and is not transported into the unit.

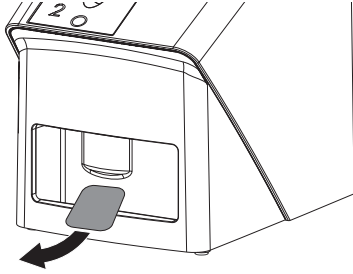
Make sure to insert only the phosphor storage plate, and not the barrier envelope, into the unit.

The image data is automatically transmitted to the imaging software.

After it has been scanned, the phosphor storage plate is erased and drops into the collection tray.

4. Remove the empty barrier envelope.

- Remove the phosphor storage plate and prepare to take a new X-ray.



- Peel the barrier film and discard it.

## 11.5 Scanning image data via a computer with SmartScan

### Starting the phosphor storage plate scanner and software

**i** The scan process is described using the imaging software VisionX and VisionX Smart Reader.

For more information regarding the use of the imaging software and VisionX Smart Reader, refer to the relevant manual.

Depending on the configuration, the status of the device is either automatically set to “ready to scan image” by the imaging software or this needs to be done manually via the touchscreen. As soon as the phosphor storage plate is inserted, the radiograph is automatically transferred to the imaging software and assigned to the respective patient (see “5 Function” and manual of the imaging software).

- Check if the device is ready for image acquisition. If the device is not ready for image acquisition, tap **(b)**.
- The touchscreen displays an animation that requests insertion of the phosphor storage plate.

**i** Insert the phosphor storage plate only once the bar above the animation is green. Do not insert another phosphor storage plate as long as the bar of the animation is blue.

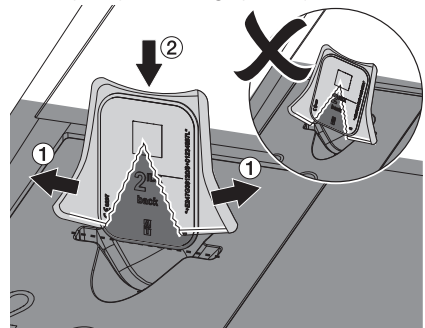
### Scanning the PSP

**i** To avoid confusing X-ray images, check which workflow is active. If the SmartScan workflow is active, only phosphor storage plates that previously were assigned to a patient in the imaging software may be scanned. If a patient is displayed, only phosphor storage plates for the displayed patient may be scanned. If a scanning order without SmartScan is present at the same time as a scanning order with SmartScan, both orders will be displayed in a list provided ScanManager is active.

- Tear the barrier envelope lengthwise at the notch.
- Place the barrier envelope containing the phosphor storage plate centrally and straight in the plate guide. The opened side of the barrier envelope faces down, the inactive side of the phosphor storage plate faces the operator.

**i** The device recognizes automatically if the phosphor storage plate is being inserted the wrong way round (active side toward the user) and displays a message to this effect on the touchscreen. Turn over the phosphor storage plate (inactive site toward the user) and feed it straight back in again.

The phosphor storage plate must not be pushed out of the barrier envelope before placing it against the plate guide. Otherwise there is a risk that image information could be erased by ambient light (see “10 Correct use of phosphor storage plates”).





- Slide the phosphor storage plate out of its barrier envelope downwards into the device until the phosphor storage plate is automatically drawn in.

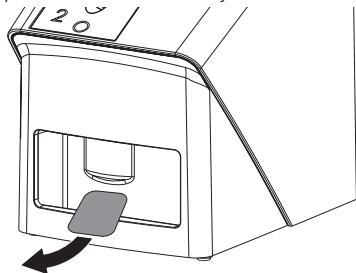
The barrier envelope is held in place by the plate guide and is not transported into the unit.

Make sure to insert only the phosphor storage plate, and not the barrier envelope, into the unit.

The image data is automatically transmitted to the imaging software.

After it has been scanned, the phosphor storage plate is erased and drops into the collection tray.

- Remove the empty barrier envelope.
- Remove the phosphor storage plate and prepare to take a new X-ray.



- Peel the barrier film and discard it.
- If applicable, scan any more phosphor storage plates that need to be scanned. The status "ready to scan image" for SmartScan ends automatically on all devices in the network once all images for linked patients have been transmitted to VisionX.

## 11.6 Scanning image data via the touch screen on the unit

### Starting the phosphor storage plate scanner

No PC connection is needed for scanning the image data via the touch screen. The image data is stored locally on the USB memory stick. In order to transfer the image data to the imaging

software, the unit must be connected to a computer.




Use **Help** on the touch screen for further information on operating the unit via the touch screen.

Requirements:

- ✓ USB memory stick is plugged into the slot on the unit.

**Start scanning:**

- On the touch screen, tap  **Scan**.
- Enter the patient data.
- Select the image settings and scanning mode.

The touch screen will display an animated visual symbol requesting insertion of the phosphor storage plate.



Insert the phosphor storage plate only once the bar above the animation is green.

Do not insert another phosphor storage plate as long as the bar of the animation is blue.

### Scanning the PSP



To avoid confusing X-ray images, check which workflow is active.

If the SmartScan workflow is active, only phosphor storage plates that were previously assigned to a patient in the imaging software may be scanned.

If a patient is displayed, only phosphor storage plates for the displayed patient may be scanned.

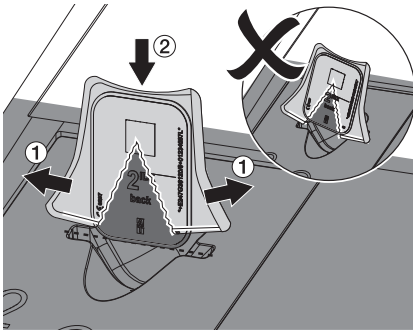
If a scanning order without SmartScan is present at the same time as a scanning order with SmartScan, both orders will be displayed in a list provided ScanManager is active.

- Tear the barrier envelope lengthwise at the notch.

- Place the barrier envelope containing the phosphor storage plate centrally and straight in the plate guide. The opened side of the barrier envelope faces down, the inactive side of the phosphor storage plate faces the operator.

**i** The device recognizes automatically if the phosphor storage plate is being inserted the wrong way round (active side toward the user) and displays a message to this effect on the touchscreen. Turn over the phosphor storage plate (inactive site toward the user) and feed it straight back in again.

The phosphor storage plate must not be pushed out of the barrier envelope before placing it against the plate guide. Otherwise there is a risk that image information could be erased by ambient light (see "10 Correct use of phosphor storage plates").



- Slide the phosphor storage plate out of its barrier envelope downwards into the device until the phosphor storage plate is automatically drawn in.

The barrier envelope is held in place by the plate guide and is not transported into the unit.

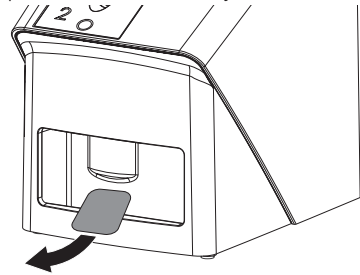
Make sure to insert only the phosphor storage plate, and not the barrier envelope, into the unit.

The image data is saved and stored locally on the USB stick.

**i** For purposes of diagnosis the X-ray image must be viewed on a diagnostic monitor.

After it has been scanned, the phosphor storage plate is erased and drops into the collection tray.

- Remove the empty barrier envelope.
- Remove the phosphor storage plate and prepare to take a new X-ray.



- Peel the barrier film and discard it.
- If applicable, scan any more phosphor storage plates that need to be scanned. After the last phosphor storage plate click *Finish image acquisition*.

### Transmitting image data to the computer

X-ray images generated via the touchscreen on the unit are saved to the USB stick. These X-ray images can be imported to the imaging software via a network connection (e.g. VisionX).

- Connect the unit to the network.
- Start the imaging software.
- Start the image import via the imaging software (further information can be found in the manual of the imaging software).
- Save the image data.

The image data on the USB stick is erased automatically as soon as the transfer has been successfully completed.

## 11.7 Erasing the phosphor storage plate

The image data is automatically erased after scanning.

The special **ERASE** mode only activates the erasure unit of the phosphor storage plate scanner. No image data is read.

The phosphor storage plate needs to be erased using the special mode in the following cases:

- The first time the phosphor storage plate is used, or if its stored for longer than a week.
- Due to an error, the image data on the phosphor storage plate has not been erased (software error message).

### Erasing the PSP via a computer

1. Select the special *ERASE* mode in the software.
2. Scan the PSP (see "11 Operation").

### Erasing the PSP via the touch screen

1. On the touch screen, tap on *Quick scan*.
2. Select the scanning mode *ERASE*.
3. Scan the PSP (see "11 Operation").

## 11.8 Switching the unit off


1. Tap the On/Off switch  to turn the device Off.

The On/Off button lights up briefly and the device powers down.

As soon as the unit has shut down it switches off completely.



After switching off the unit, wait 10 seconds before switching the unit on again.

2. In case of malfunction, a hard power-down of the unit can be done. For this purpose, tap the On/Off button for 5 seconds .

In response, the unit powers down immediately.

### Using the dust cover

The dust cover protects the device against dirt and dust during extended periods in which it is not used.

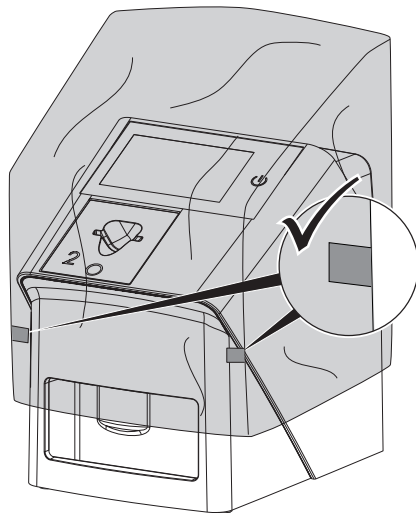


#### WARNING

##### Danger of suffocation

- › Store the dust cover out of the reach of children.

1. Pull the dust cover over the device until it is completely covered. Make sure that the markings are at the front.



2. Store the dust cover in a clean place when it is not in use.

## 12 Cleaning and disinfection

When cleaning and disinfecting the unit and its accessories, comply with national directives, standards and specifications for medical products as well as the specific specifications for dental practices or clinics.



### NOTICE

**The use of unsuitable agents and methods can damage the unit and accessories**

- › Only use the disinfection and cleaning agents specified or approved by Air Techniques and the EPA.
- › Comply with the operating instructions of the disinfectants and cleaning agents.



Wear hand protection.

### 12.1 Phosphor storage plate scanner

#### Surface of the unit



The plate guide needs to be removed prior to cleaning and disinfection (see "11.2 Replacing the plate guide").

For cleaning and disinfection of the plate guide, see "Plate guide".

The surface of the unit must be cleaned and disinfected if it is contaminated or soiled.



### NOTICE

**Liquid can cause damage to the unit**

- › Do not spray the unit with cleaning agents or disinfectants.
- › Make sure that no liquid penetrates into the unit.

1. Remove any soiling with a soft, lint-free cloth that has been dampened with cold tap water.
2. Disinfect the surfaces with a disinfectant wipe. Alternatively, use a spray disinfectant on a soft, lint-free cloth. Comply with the operating instructions of the disinfectant.

#### Plate guide

The plate guides can be cleaned and disinfected with a wipe disinfection.



### NOTICE

**Heat damages the plate guide**

- › Do not subject plate guide to steam sterilization.

1. Remove any soiling from both sides of the plate guide with a soft, damp, lint-free cloth.
2. Disinfect the plate guide using a disinfectant wipe. Alternatively, use a spray disinfectant on a soft, lint-free cloth. Comply with the operating instructions of the disinfectant.
3. Allow the plate guide to completely dry before using it.

### 12.2 Barrier envelope

1. Clean the Barrier Envelope after being removed from the patient's mouth with a disinfectant wipe, such as Air Techniques Monarch Surface Wipes.
2. Allow the Barrier Envelope to completely dry prior to ejecting the PSP.

### 12.3 Phosphor storage plate

Cleaning and disinfectant wipes are unsuitable for the cleaning of phosphor storage plates and may damage them.

Only use a cleaning agent that is compatible with the materials:

Air Techniques recommends the PSP Cleaning Wipes (see "3.4 Consumables"). Only this product has been subjected to material compatibility testing by the manufacturer.



### NOTICE

**Heat or humidity damage the phosphor storage plate**

- › Do not sterilize the phosphor storage plate with steam.
- › Do not disinfect the phosphor storage plate by immersion.
- › Only use cleaning agents that are compatible with the materials.

1. Soiling on both sides of the phosphor storage plate should be cleaned off with a soft, lint-free cloth before each use.

2. Remove persistent or dried soiling with the phosphor storage plate cleaning cloth. Comply with the instructions for use of the cleaning cloth.
3. Allow the phosphor storage plate to completely dry before using it.

## 12.4 Dust cover

Clean the surface of the dust cover if it is visibly dirty.

1. Clean the dust cover with a soft, lint-free cloth that has been moistened with cold tap water.
2. Always clean and disinfect the unit before placing the dust cover on it.

## 13 Maintenance

### 13.1 Recommended maintenance schedule



Only qualified personnel or personnel trained by Air Techniques is allowed to service the unit.



Prior to working on the unit or in case of danger, disconnect it from the mains.

The recommended maintenance intervals are based on operation of the device for 15 intraoral images per day on 220 working days per year.

Maintenance interval	Maintenance work
Annually	› Visually inspect the device.
	› Check the phosphor storage plates for signs of scratches and change if necessary.
	› Check the belt drives, transport belts and springs, and replace if necessary.
	› Remove dust and dirt from accessible parts.
	› Carry out a system check.
Every 3 years	› Replace the light protection brushes.
	› Change the roller fixtures.
	› Change the drive belt.

# ? Troubleshooting

## 14 Tips for operators and service technicians





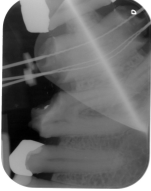

Any repairs above and beyond routine maintenance may only be done by suitably qualified personnel or by one of our service technicians.



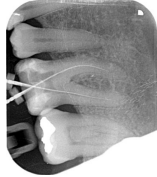
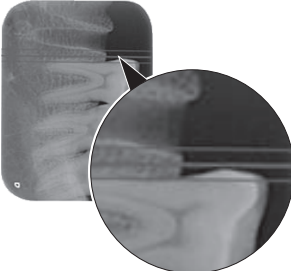
Prior to working on the unit or in case of danger, disconnect it from the mains.

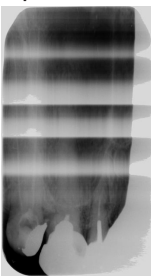
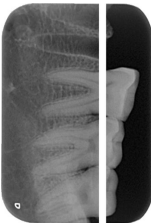
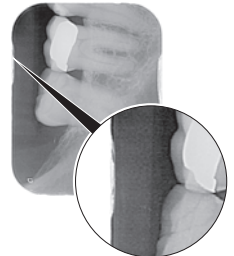
### 14.1 Poor X-ray image

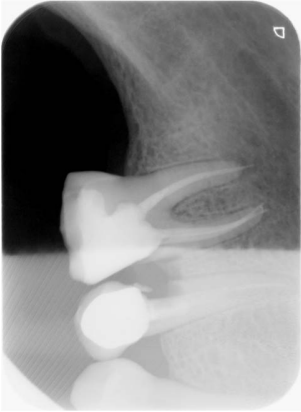
Error	Possible cause	Remedy
<b>X-ray image does not appear on the monitor after scanning</b>	PSP inserted improperly and inactive side was scanned	› Scan the PSP again immediately, making sure you feed it in correctly in the process.
	Image data on the PSP has been erased, e.g. by ambient light	› Always scan the image data of the PSP as soon as possible.
	Fault in the unit	› Contact technician.
	No image data on PSP, PSP not exposed	› Expose the PSP.
	X-ray unit is faulty	› Contact technician.
<b>X-ray image too dark</b>	X-ray dose too high	› Check X-ray parameters.
	Incorrect brightness/contrast settings in the software	› Adjust the brightness of the X-ray image in the software.
<b>X-ray image too bright</b>	Exposed PSP has been exposed to ambient light	› Always scan the image data of the PSP as soon as possible.
	X-ray dose too low	› Check X-ray parameters.
	Incorrect brightness/contrast settings in the software	› Adjust the brightness of the X-ray image in the software.
<b>X-ray image only shadowy</b>	The X-ray dose on the PSP was insufficient	› Increase X-ray dose.
	Amplification (HV value) is set too low in the software	› Increase amplification (HV value).
	Unsuitable scanning mode selected	› Select a suitable scanning mode.
	The setting for the threshold value is too high	› Reduce the threshold value.

Error	Possible cause	Remedy
<p><b>Top or bottom bulge in the X-ray image</b></p> 	<p>PSP inserted off-center and at an angle</p>	<ul style="list-style-type: none"> <li>› Check the error code on the touch screen.</li> <li>› Insert the PSP centrally and straight.</li> </ul>
<p><b>X-ray image is mirror inverted</b></p>	<p>PSP exposed on the wrong side.</p>	<ul style="list-style-type: none"> <li>› Insert the PSP correctly in the barrier envelope.</li> <li>› Position the PSP correctly.</li> <li>› Mind the error message and mirror the X-ray image manually in the imaging software.</li> </ul>
<p><b>Ghosting or double exposure on X-ray image</b></p> 	<p>PSP exposed twice PSP not sufficiently erased</p>	<ul style="list-style-type: none"> <li>› Only expose the PSP once.</li> <li>› Check the erasure unit for proper function.</li> <li>› Inform a service technician, if the problem persists.</li> </ul>
<p><b>X-ray image mirrored in one corner</b></p> 	<p>PSP creased during X-ray exposure</p>	<ul style="list-style-type: none"> <li>› Do not bend the PSP.</li> </ul>
<p><b>Shadow on the X-ray image</b></p> 	<p>PSP removed from the barrier envelope before scanning</p>	<ul style="list-style-type: none"> <li>› Do not handle PSPs without a barrier envelope.</li> <li>› Store the PSP in a barrier envelope.</li> </ul>



Error	Possible cause	Remedy
<p><b>X-ray image cut off, part missing</b></p> 	<p>A metal part of the X-ray tube is in front of the X-ray beam</p> <hr/> <p>Faulty edge masking in imaging software</p>	<ul style="list-style-type: none"> <li>› Recording an X-ray image, make sure there are no metal parts between the X-ray tube and the patient.</li> <li>› Check X-ray tube.</li> <li>› Deactivate edge masking.</li> </ul>
<p><b>Software unable to combine the data to make a complete image</b></p>	<p>The X-ray dose on the PSP was insufficient</p> <hr/> <p>Amplification (HV value) is set too low in the software</p> <hr/> <p>Unsuitable scanning mode selected</p> <hr/> <p>The setting for the threshold value is too high</p>	<ul style="list-style-type: none"> <li>› Increase X-ray dose.</li> <li>› Increase amplification (HV value).</li> <li>› Select a suitable scanning mode.</li> <li>› Reduce the threshold value.</li> </ul>
<p><b>X-ray image has strips on image</b></p>	<p>PSP has been pre-exposed, e.g. by natural radiation or stray X-ray radiation</p> <hr/> <p>Parts of PSP exposed to light during handling</p> <hr/> <p>PSP dirty or scratched</p>	<ul style="list-style-type: none"> <li>› If the PSP has been stored for more than one week, erase the PSP prior to use.</li> <li>› Do not expose exposed PSPs to bright light.</li> <li>› Scan image data within half an hour after the exposure.</li> <li>› Clean the PSP.</li> <li>› Replace scratched PSP.</li> </ul>
<p><b>Bright stripes in the scanning window</b></p>	<p>Too much incident ambient light during the scanning process</p>	<ul style="list-style-type: none"> <li>› Darken the room.</li> <li>› Turn the unit such that no light is directly incident on the input unit.</li> </ul>
<p><b>Horizontal, grey lines in the X-ray image, extending beyond the left and right image edge</b></p> 	<p>Transport slipping</p>	<ul style="list-style-type: none"> <li>› Clean the transport mechanism, replace the transport belts if necessary.</li> </ul>

Error	Possible cause	Remedy
<p data-bbox="68 135 381 215"><b>X-ray image is stretched lengthwise with bright, horizontal stripes</b></p> 	<p data-bbox="381 135 695 183">Wrong barrier envelope or PSP used</p>	<p data-bbox="695 135 1022 167">› Only use original accessories.</p>
<p data-bbox="68 502 381 558"><b>X-ray image split vertically into two halves</b></p> 	<p data-bbox="381 502 695 558">Dirt in the laser slit (e.g. hair, dust)</p>	<p data-bbox="695 502 1022 534">› Clean the laser slit.</p>
<p data-bbox="68 790 381 845"><b>X-ray image with small bright spots or clouding</b></p>	<p data-bbox="381 790 695 821">Micro scratches on the PSP</p>	<p data-bbox="695 790 1022 821">› Replace the PSP.</p>
<p data-bbox="68 853 381 909"><b>Lamination of the PSP detaches at the edge</b></p> 	<p data-bbox="381 853 695 885">Wrong retainer system used</p> <p data-bbox="381 909 695 941">PSP handled incorrectly.</p>	<p data-bbox="695 853 1022 909">› Only use original PSP and film retainer systems.</p> <p data-bbox="695 909 1022 941">› Use the PSP correctly.</p> <p data-bbox="695 941 1022 1021">› Comply with the operating instructions of the PSP and film retainer systems.</p>

Error	Possible cause	Remedy
<p>The X-ray image shows a pre-erasure at one end</p> 	<p>After the barrier envelope has been torn open, the phosphor storage plate is pushed out of barrier envelope prior to scanning.</p>	<ul style="list-style-type: none"> <li>› Do not push out the phosphor storage plate until the torn-off barrier envelope has been placed on the input unit.</li> </ul>

## 14.2 Software error

Error	Possible cause	Remedy
<p>"Too much ambient light"</p>	<p>Unit is exposed to too much light</p>	<ul style="list-style-type: none"> <li>› Darken the room.</li> <li>› Turn the unit such that no light can directly enter into the entry slot.</li> </ul>
<p>"Incorrect power supply unit"</p>	<p>Incorrect power supply unit connected</p>	<ul style="list-style-type: none"> <li>› Use the enclosed power supply unit.</li> </ul>
<p>"Overtemperature"</p>	<p>Laser or erasure unit too hot</p>	<ul style="list-style-type: none"> <li>› Switch the unit off and allow it to cool.</li> </ul>
<p>"Erasure unit fault"</p>	<p>LED defective</p>	<ul style="list-style-type: none"> <li>› Contact technician.</li> </ul>
<p>Imaging software fails to recognize the unit</p>	<p>Unit not switched on</p>	<ul style="list-style-type: none"> <li>› Switch the device on.</li> </ul>
	<p>Connecting cable between unit and computer not correctly connected</p>	<ul style="list-style-type: none"> <li>› Check the connecting cable.</li> </ul>
	<p>Computer does not detect any connection to the unit</p>	<ul style="list-style-type: none"> <li>› Check the connecting cable.</li> <li>› Check the network settings (IP address and subnet mask).</li> </ul>
	<p>Hardware error The IP address of the unit is being used by another unit</p>	<ul style="list-style-type: none"> <li>› Contact technician.</li> <li>› Check the network settings (IP address and subnet mask) and assign a unique IP address to each unit.</li> <li>› Inform a service technician, if the problem persists.</li> </ul>

Error	Possible cause	Remedy
<b>Error during data transmission between unit and computer. Error message "CRC error timeout"</b>	Connecting cable used is incorrect or too long	<ul style="list-style-type: none"> <li>➤ Only use original cables.</li> </ul>
<b>Software message: "VisionX has detected that the phosphor storage plate may have been exposed from the wrong side. Please check the orientation and the image quality before making a diagnosis"</b>	The phosphor storage plate was exposed on the back (inactive) side while the X-ray was being taken	<ul style="list-style-type: none"> <li>➤ When diagnosing the X-ray image, note that the X-ray image is displayed mirror-inverted.</li> </ul>
<b>"The selected unit cannot currently be accessed. Please check that the unit is switched on and correctly connected."</b>	Connection to the unit interrupted while the software was still attempting to communicate with the unit.	<ul style="list-style-type: none"> <li>➤ Restore the connection to the unit.</li> <li>➤ Repeat the process.</li> </ul>

### 14.3 Fault on the unit

Error	Possible cause	Remedy
<b>Unit does not switch on</b>	No mains voltage	<ul style="list-style-type: none"> <li>➤ Check the mains cable and plug connection and replace if necessary.</li> <li>➤ Check the power supply unit.</li> <li>➤ If the green status LED does not light up, replace the power supply unit.</li> <li>➤ Check the mains fuse in the building.</li> </ul>
	On/off switch is defective	<ul style="list-style-type: none"> <li>➤ Contact technician.</li> </ul>
<b>Unit switches off again after a short time</b>	Mains cable or power supply unit plug not inserted correctly	<ul style="list-style-type: none"> <li>➤ Check the mains cable and plug connections.</li> </ul>
	Hardware defect	<ul style="list-style-type: none"> <li>➤ Contact technician.</li> </ul>
	Mains supply voltage too low	<ul style="list-style-type: none"> <li>➤ Check the mains supply voltage.</li> </ul>
<b>Unit not shown in the imaging software</b>	Network cable not plugged in	<ul style="list-style-type: none"> <li>➤ Plug-in the network cable.</li> </ul>
	No DHCP server connected	<ul style="list-style-type: none"> <li>➤ It may take some time for the imaging software to detect the unit.</li> <li>➤ Update the unit list.</li> </ul>
	Faulty network configuration	<ul style="list-style-type: none"> <li>➤ Configure the network correctly.</li> </ul>

Error	Possible cause	Remedy
<b>Unit is on, but there is no display on the touch screen</b>	Touch screen initialization fault	› Switch the unit off and on again.
	Touch screen brightness set too dark	› Update firmware. › Increase the brightness of the touch screen.
	Touch screen defective	› Contact technician.
<b>Loud operating noises after switching on lasting for more than 30 seconds</b>	Radiation deflector defective	› Contact technician.
<b>Unit not responding</b>	The unit has not yet completed the startup procedure	› After switching the unit on, wait 20 - 30 seconds for the startup procedure to be completed.
	Unit is blocked by the firewall	› Enable the ports for the unit in the firewall settings.
<b>Phosphor storage plate does not fit into the intake slot</b>	Incorrect cartridge used	› Use the correct cartridge for the size of phosphor storage plate being used.
<b>Barrier envelope slips into intake slot along with the phosphor storage plate</b>	Incorrect cartridge used (too large)	› Use the correct cartridge for the size of phosphor storage plate being used.
<b>Network connection has been disconnected</b>	WLAN stick is not inserted	› Insert the WLAN stick into the device.
	Distance to WLAN router too far	› Set up the unit closer to the WLAN router.
	Walls between WLAN router and unit are too massive	› Set up the unit closer to the WLAN router.
	Another WLAN network is affecting the operation of the unit's WLAN network	› Change the frequency range of the WLAN network.
	Connecting cable between unit and computer not correctly connected	› Check the connecting cable.
	IP address of the device is used by another device	› Check the network settings (IP address and subnet mask) and assign a unique IP address to each unit. › Inform a service technician, if the problem persists.

Error	Possible cause	Remedy
<b>Unit ejects the phosphor storage plate without the image data being transmitted to the imaging software. Error message: "Incorrect phosphor storage plate type inserted"</b>	Incorrect plate guide used	<ul style="list-style-type: none"><li data-bbox="710 142 986 188">› Use an approved phosphor storage plate.</li></ul> <p data-bbox="710 197 1009 268">The image was saved to the unit. The phosphor storage plate has been erased.</p> <ul style="list-style-type: none"><li data-bbox="710 277 986 368">› Transfer the image to the imaging software, see "11.6 Scanning image data via the touch screen on the unit".</li></ul>

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## 14.4 Error messages on the touch screen

Error	Possible cause	Remedy
<b>Error code -1008</b>	Internal connection disrupted	<ul style="list-style-type: none"> <li>➤ Update firmware.</li> </ul>
<b>Error code 1010</b>	Temperature of unit too high	<ul style="list-style-type: none"> <li>➤ Allow the unit to cool down.</li> <li>➤ Contact technician.</li> </ul>
<b>Error code 1022</b>	Subassembly not initialized	<ul style="list-style-type: none"> <li>➤ Fault in software, update the software if required.</li> <li>➤ Contact technician.</li> </ul>
<b>Error code 1024</b>	Internal data communication fault	<ul style="list-style-type: none"> <li>➤ Switch the unit off and back on again.</li> <li>➤ Update the firmware.</li> <li>➤ Darken the room.</li> <li>➤ Turn the unit so that no light can fall directly into the insertion slot.</li> </ul>
<b>Error code 1026</b>	Incorrect acquisition mode	<ul style="list-style-type: none"> <li>➤ Select a different acquisition mode</li> <li>➤ Inform a service technician.</li> <li>➤ Update the firmware.</li> <li>➤ Reset the scanning modes to the factory settings via the unit interface or the Imaging Software.</li> </ul>
<b>Error code 1100</b>	Permitted time for scan process exceeded	<ul style="list-style-type: none"> <li>➤ Contact technician.</li> <li>➤ Check the belt drive.</li> <li>➤ Check for blockage, remove PSP from unit.</li> </ul>
<b>Error code 1153</b>	Unit fault	<ul style="list-style-type: none"> <li>➤ Switch the unit off and on again.</li> <li>➤ Update firmware.</li> </ul>
<b>Error code 1154</b>	Internal data communication fault	<ul style="list-style-type: none"> <li>➤ Switch the unit off and on again.</li> <li>➤ Update firmware.</li> </ul>
<b>Error code 1160</b>	Final radiation deflector rotation speed not reached	<ul style="list-style-type: none"> <li>➤ Contact technician.</li> <li>➤ Update firmware.</li> <li>➤ Replace the radiation deflector subassembly if the problem occurs regularly.</li> </ul>
<b>Error code -1171</b>	Fault on laser	<ul style="list-style-type: none"> <li>➤ Return the unit for repair.</li> </ul>
<b>Error code 1172</b>	SOL sensor timeout Fault on the laser, SOL sensor or pentaprism assembly	<ul style="list-style-type: none"> <li>➤ Inform a service technician.</li> <li>➤ Update the firmware.</li> </ul>
<b>Error code 10000</b>	Unit is exposed to too much light	<ul style="list-style-type: none"> <li>➤ Darken the room.</li> <li>➤ Turn the unit such that no light can be directly incident in the entry slot.</li> </ul>

Error	Possible cause	Remedy
<b>Error code 10009</b>	Internal communication error warning; unit remains ready for operation	<ul style="list-style-type: none"> <li>› Update the firmware.</li> </ul>
<b>Error code 10017</b>	Unit shuts down	<ul style="list-style-type: none"> <li>› Wait until the unit has shut down completely</li> </ul>
<b>Error code -10022</b>	Plate guide is missing or was taken off	<ul style="list-style-type: none"> <li>› Insert plate guide.</li> </ul>
<b>Error code -10026</b>	Phosphor storage plate inserted the wrong way round	<ul style="list-style-type: none"> <li>› Insert the phosphor storage plate with inactive site toward the user.</li> </ul>
<b>Error code -10027</b>	Incorrect plate guide used	<ul style="list-style-type: none"> <li>› Always use the correct plate guide for the size of the phosphor storage plate.</li> </ul>
<b>Error code -10028</b>	Incorrect or damaged phosphor storage plate used	<ul style="list-style-type: none"> <li>› Use an approved phosphor storage plate or check the phosphor storage plate for damage. The phosphor storage plate has been erased.</li> </ul>
<b>Error code -10030</b>	Incorrect or damaged phosphor storage plate used	<ul style="list-style-type: none"> <li>› Use an approved phosphor storage plate or check the phosphor storage plate for damage.</li> </ul> <p>The image was saved to the unit. The phosphor storage plate has been erased.</p> <ul style="list-style-type: none"> <li>› Transfer the image to the imaging software, see "11.6 Scanning image data via the touch screen on the unit".</li> </ul>
<b>Error code 2</b>	System error during startup of the unit	<ul style="list-style-type: none"> <li>› Switch the unit off and back on again.</li> <li>› Update the firmware.</li> </ul>
<b>Error code -78</b>	Storage medium (e. g. memory card or memory stick) is full	<ul style="list-style-type: none"> <li>› Transmit image data to the computer.</li> <li>› Insert an empty storage medium.</li> </ul>
	Fault during memory cleanup	<ul style="list-style-type: none"> <li>› Press and hold the reset button while switching on the unit.</li> <li>› Update firmware.</li> <li>› Press and hold the reset button while switching on the unit.</li> </ul>
<b>Firmware not running</b>	A firmware update has been carried out	<ul style="list-style-type: none"> <li>› Switch the unit off and on again.</li> </ul>
	Internal communication fault	<ul style="list-style-type: none"> <li>› Switch the unit off and on again.</li> </ul>



Error	Possible cause	Remedy
<b>Settings (e.g. language) reset after unit restart</b>	Faulty configuration file	<ul style="list-style-type: none"> <li>› Update the firmware.</li> <li>› Reset the configuration to the factory settings and reconfigure.</li> </ul>

 Appendix

## 15 Scanning times

The scanning time is the time required for complete scanning of image data and depends on PSP format and pixel size.

The time to image depends mainly on the computer system used and its work load. Times stated are approximate.

<b>Theoretical resolution (LP/mm)</b>	<b>40</b>	<b>25</b>	<b>20</b>	<b>10</b>	<b>6.7</b>
<b>Pixel size (µm)</b>	<b>12.5</b>	<b>20</b>	<b>25</b>	<b>50</b>	<b>50</b>
Intra S0 (2 x 3)	26 s	16 s	13 s	6 s	4 s
Intra S1 (2 x 4)	32 s	20 s	16 s	8 s	4 s
Intra S2 (3 x 4)	32 s	20 s	16 s	8 s	4 s
Intra S3 (2.7 x 5.4)	40 s	25 s	20 s	10 s	5 s
Intra S4 (5.7 x 7.6)	53 s	33 s	27 s	14 s	8 s

## 16 File sizes (uncompressed)

The file sizes depend on the PSP format and the pixel size. File sizes stated are approximate and have been rounded upwards.

Suitable compression methods can considerably reduce the file size without loss of data.

<b>Theoretical resolution (LP/mm)</b>	<b>40</b>	<b>25</b>	<b>20</b>	<b>10</b>	<b>6.7</b>
<b>Pixel size (µm)</b>	<b>12.5</b>	<b>20</b>	<b>25</b>	<b>50</b>	<b>50</b>
Intra S0 (2 x 3)	9.86 MB	3.85 MB	2.46 MB	0.62 MB	0.62 MB
Intra S1 (2 x 4)	12.29 MB	4.80 MB	3.07 MB	0.77 MB	0.77 MB
Intra S2 (3 x 4)	16.27 MB	6.36 MB	4.07 MB	1.02 MB	1.02 MB
Intra S3 (2.7 x 5.4)	19.01 MB	7.43 MB	4.75 MB	1.19 MB	1.19 MB
Intra S4 (5.7 x 7.6)	55.45 MB	21.66 MB	13.86 MB	3.47 MB	3.47 MB

## 17 Handover record

This document confirms that a qualified handover of the medical device has taken place and that appropriate instructions have been provided for it. This must be carried out by a qualified adviser for the medical device, who will instruct you in the proper handling and operation of the medical device.

Product name	Order number (REF)	Serial number (SN)

- Visual inspection of the packaging for any damage
- Unpacking the medical device and checking for damage
- Confirmation of the completeness of the delivery
- Instruction in the proper handling and operation of the medical device based on the operating instructions

**Notes:**


**Name of person receiving instruction:**

**Signature:**


**Name and address of the qualified adviser for the medical device:**


**Date of handover:**

**Signature of the qualified adviser for the medical device:**

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**Hersteller / Manufacturer:**

DÜRR DENTAL SE  
Höpfigheimer Str. 17  
74321 Bietigheim-Bissingen  
Germany  
Fon: +49 7142 705-0  
[www.duerrdental.com](http://www.duerrdental.com)  
[info@duerrdental.com](mailto:info@duerrdental.com)



**Manufactured for / Distributed by:**

Air Techniques, Inc.  
1295 Walt Whitman Road  
Melville, New York 11747-3062, USA  
Phone: 800-247-8324  
Fax: 888-247-8481  
[www.airtechniques.com](http://www.airtechniques.com)